



**Supplemental/Bid Bulletin No. 1**  
**Re: "REBIDDING OF THE ANNUAL SUBSCRIPTION AND**  
**MAINTENANCE OF SECURITY FIREWALL INFRASTRUCTURE OF**  
**THE OFFICE OF THE OMBUDSMAN"**  
**(PB 2022-1-03)**

**AMENDMENTS TO THE BIDDING DOCUMENTS**  
**06 June 2022**

1. The Bids and Awards Committee-Main hereby amends/clarifies/modifies the following provisions relative to the above-mentioned project and all prospective bidders are informed of these amendments/clarifications/modifications:

PARTICULARS	AMENDMENT/CLARIFICATION/ MODIFICATION
<b>INVITATION TO BID</b> <i>(Page 7)</i> 1. Xxx 2. The Office of the Ombudsman now invites bids for the above Procurement Project. Delivery of Services is required for a period of one (1) year and shall commence <i>within seven (7) days</i> upon receipt of the Notice to Proceed. Xxxx 3. xxx	<b>INVITATION TO BID</b> <i>(Page 7)</i> 1. Xxx 2. The Office of the Ombudsman now invites bids for the above Procurement Project. Delivery of Services is required for a period of one (1) year and shall commence <i>within fifteen (15) days</i> upon receipt of the Notice to Proceed. Xxxx 3. xxx

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<b>Section VI. Schedule of Requirements</b> <i>(Page 26)</i> PB 2022-1-03: One (1) Lot - Rebidding of Annual Subscription and Maintenance of Security Firewall Infrastructure for the Office of the Ombudsman	<b>Section VI. Schedule of Requirements</b> <i>(Page 26)</i> PB 2022-1-03: One (1) Lot - Rebidding of Annual Subscription and Maintenance of Security Firewall Infrastructure for the Office of the Ombudsman																				
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PARTICULARS		AMENDMENT/CLARIFICATION/ MODIFICATION
<p><b>Section VII. Technical Specifications</b></p> <p><i>(Page 27)</i></p> <p>Minimum requirements applicable to the Firewall Appliances/Devices in the Office of the Ombudsman:</p> <ul style="list-style-type: none"> <li>▪ xxxx</li> <li>▪ Repair and/or replacement of defective parts or components</li> <li>▪ Lists of appliances/devices: <ul style="list-style-type: none"> <li>1. x x x</li> </ul> </li> </ul>		<p><b>Section VII. Technical Specifications</b></p> <p><i>(Page 27)</i></p> <p>Minimum requirements applicable to the Firewall Appliances/Devices in the Office of the Ombudsman:</p> <ul style="list-style-type: none"> <li>▪ x x x</li> <li>▪ Repair and/or replacement of defective parts or components</li> <li>▪ Replacement of hardware device which have reached the end of maintenance or end of support status or have been otherwise rendered unserviceable due to obsolescence with same or higher specification of hardware device which are compatible with the existing system and at no additional cost to the office</li> <li>▪ Lists of appliances/devices: <ul style="list-style-type: none"> <li>1. x x x</li> </ul> </li> </ul>
<p><b>Section VII. Technical Specifications</b></p> <p><i>(Page 28)</i></p> <p>Software license subscription for Security Firewall Devices and its integrated components:</p> <ol style="list-style-type: none"> <li>1. x x x.</li> <li>2. x x x</li> <li>3. Date of license subscription shall start within fifteen (15) days after receipt of the Notice of Proceed; and</li> <li>4. x x x</li> </ol>		<p><b>Section VII. Technical Specifications</b></p> <p><i>(Page 28)</i></p> <p>Software license subscription for Security Firewall Devices and its integrated components:</p> <ol style="list-style-type: none"> <li>1. x x x.</li> <li>2. x x x</li> <li>3. Date of license subscription shall start within fifteen (15) days after receipt of the Notice to Proceed; and</li> <li>4. x x x</li> </ol>
<p><b>Section VII. Technical Specifications</b></p> <p><i>(Page 30)</i></p> <p>Implementation guidelines:</p> <ol style="list-style-type: none"> <li>1. x x x;</li> <li>2. The Technical Engineer's that would provide support and services must have a valid industry certification and/or a certified professional; and</li> <li>3. x x x.</li> </ol>		<p><b>Section VII. Technical Specifications</b></p> <p><i>(Page 30)</i></p> <p>Implementation guidelines:</p> <ol style="list-style-type: none"> <li>1. x x x;</li> <li>2. The Technical Engineers that would provide support and services must be a certified professional and/or must have relevant and valid industry certification from the device manufacturer; and</li> <li>3. x x x</li> </ol>

2. This Supplemental Bid Bulletin No. 1 shall form part of the Bid Documents. Any provisions in the Bid Documents inconsistent herewith is hereby amended, modified and superseded accordingly.
3. All Prospective Bidders and bidders who have already purchased the bidding documents are reminded to **USE the Amended Schedule of Requirements and Amended Bid Form No. 1-**




**Technical Specification with Bidder's Statement of Compliance** (copy attached) which are attached in this Supplemental/Bid Bulletin.

For further inquiries, you may coordinate with the Bids and Awards Committee Secretariat-Main through landline (02) 8479-7300 local 2206 or through the email address: [ombbacsecmain@gmail.com](mailto:ombbacsecmain@gmail.com).

For guidance and information of all concerned.



**ADORACION A. AGBADA**

*Acting Assistant Ombudsman, OMB-Luzon,  
Chairperson, Bids and Awards Committee* 

**Amended SCHEDULE OF REQUIREMENTS**

**PB 2022-1-03: One (1) Lot - Rebidding of Annual Subscription and Maintenance of Security Firewall Infrastructure for the Office of the Ombudsman**

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Item Number	Description	Quantity	Total	Delivered, Weeks/Months
	One (1) Lot – Annual subscription and maintenance of security firewall infrastructure of the Office of the Ombudsman			

*Note: Delivery of goods and services is required within fifteen (15) days from the receipt of the Notice to Proceed.*

## Amended Technical Specifications

### Amended OMBUDSMAN BID FORM No. 1- TECHNICAL SPECIFICATION WITH BIDDER'S STATEMENT OF COMPLIANCE

**HON. ADORACION A. AGBADA**

Chairperson, Bids and Awards Committee  
Office of the Ombudsman  
Agham Road, North Triangle  
Diliman, Quezon City

Madam:

Herewith is our TECHNICAL PROPOSAL for your office requirement:

(INSTRUCTION TO BIDDER: Check  the “Comply” box if the bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”)

#### **ONE (1) LOT- REBIDDING OF THE ANNUAL SUBSCRIPTION AND MAINTENANCE OF SECURITY FIREWALL INFRASTRUCTURE FOR THE OFFICE OF THE OMBUDSMAN (PB 2022-1-03)**

Item	Specification	Bidder's Statement of Compliance
	Minimum requirements applicable to the Firewall Appliances/Devices in the Office of the Ombudsman: <ul style="list-style-type: none"> <li>▪ One (1) year System Subscription renewal</li> <li>▪ Quarterly Preventive Maintenance</li> <li>▪ 24/7 Technical Support</li> <li>▪ Repair and/or replacement of defective parts or components</li> <li>▪ Replacement of hardware device which have reached the end of maintenance or end of support status or have been otherwise rendered unserviceable due to obsolescence with same or higher specification of hardware device which are compatible with the existing system and at no additional cost to the office</li> <li>▪ Lists of appliances/devices:                             <ol style="list-style-type: none"> <li>1. Checkpoint 5600 firewall</li> <li>2. Checkpoint Smart 1 – management appliance</li> <li>3. Sandblast TE 250x</li> <li>4. Palo Alto PA-3060 (2 units)</li> <li>5. A10 Link Load Balancer</li> <li>6. Aruba 3810 Network Switch</li> <li>7. 5KVA APC Smart UPS</li> </ol> </li> </ul>	<input type="checkbox"/> Comply
	Software license subscription for Security Firewall Devices and its integrated components: <ol style="list-style-type: none"> <li>1. One (1) year License Subscription that would activate all the applicable security threat prevention features and functionality of a security hardware.</li> </ol>	<input type="checkbox"/> Comply



	<ol style="list-style-type: none"> <li>2. The Operating System of the security devices shall run on the latest and stable version as verified by the Product Manufacturer.</li> <li>3. Date of license subscription shall start within fifteen (15) days after receipt of the Notice to Proceed; and</li> <li>4. The following integral components of the security firewall infrastructure would require license subscription: <ol style="list-style-type: none"> <li>a. Checkpoint 5600 Firewall</li> <li>b. Checkpoint Sandblast TE 250X</li> <li>c. Checkpoint Smart-1 210 Management Device</li> <li>d. Palo Alto PA-3060 HA firewalls (2 units)</li> </ol> </li> </ol>	
	<p>Hardware Preventive Maintenance for all inter-related devices:</p> <ol style="list-style-type: none"> <li>1. One (1) year Preventive Maintenance for all of the inter-related hardware;</li> <li>2. Quarterly preventive maintenance to check the overall performance of the whole system including hardware stability and system health check;</li> <li>3. Repair and/or replacement of defective parts or components, among others, at no additional cost;</li> <li>4. Replacement of the defective unit within 4 hours upon the determination of the malfunctioning device that requires repair and pull-out;</li> <li>5. Back-up of configuration file of all inter-related hardware; and</li> <li>6. The following hardware devices of the security firewall infrastructure would require regular preventive maintenance: <ol style="list-style-type: none"> <li>a. Checkpoint 5600 Firewall</li> <li>b. Checkpoint Sandblast TE 250X</li> <li>c. Checkpoint Smart-1 210 Management Device</li> <li>d. Palo Alto PA-3060 HA firewalls (2 units)</li> <li>e. A10 Link Load Balancer</li> <li>f. Aruba 3810 Network Switch (2 units)</li> <li>g. 5KVA APC Smart UPS</li> </ol> </li> </ol>	<input type="checkbox"/> Comply
	<p>Technical support and other professional services:</p> <ol style="list-style-type: none"> <li>1. One (1) premium support on set-up, installation, configuration, troubleshooting, optimization, and incident handling;</li> <li>2. 24x7 local support trough phone, email, video conference, and on-site service for one (1) year and report escalation to technical assistance center;</li> <li>3. Response time is within 2 hours and problem resolution is within 24 hours;</li> <li>4. There shall be technical assistance on firewall policy clean-up and optimization;</li> <li>5. Conduct of incident handling and reporting procedure which would require data gathering and root cause analysis for security incidents;</li> <li>6. Includes regular upgrades and updates necessary to keep the system secure and in good running condition for performance optimization;</li> <li>7. Technical assistance on the assessment of the security firewall infrastructure's capacity requirements;</li> <li>8. The technical engineer shall submit an activity/incident report within 36 hours detailing all the steps undertaken;</li> <li>9. Technical assistance for the configuration of end-user's vpn access that would support work from home set-up requirements of employees; and</li> </ol>	<input type="checkbox"/> Comply

	<p>10. Knowledge transfer and technical training whenever there is a major system enhancement and/or version upgrades of the security firewalls.</p>	
	<p>Implementation guidelines:</p> <ol style="list-style-type: none"> <li>1. The Supplier and/or Service Provider must be authorized partner of the Checkpoint and Palo Alto Firewall manufacturers for at least 5 years;</li> <li>2. The Technical Engineer's that would provide support and services must a certified professional and/or must have relevant and valid industry certification from the device manufacturer; and</li> <li>3. The Supplier must execute a Confidentiality and Non-Disclosure Agreement upon issuance of the Notice to Proceed. This will be signed by the Company President and all personnel who will be involved in the project implementation.</li> </ol>	<p><input type="checkbox"/> Comply</p>
	<p>Other terms and conditions: The following provisions, in cases of disruptions caused by government health and travel protocols caused by the COVID-19 Pandemic, shall be observed and performed by the Service Provider:</p> <ol style="list-style-type: none"> <li>a. The Service Provider shall ensure that its deployed employees are fit to work, not infected with the Covid-19 virus and fully vaccinated (<i>if necessary</i>);</li> <li>b. The Service Provider and its deployed employees are mandated to comply with the DOH and other government agency protocols in the management of the safety and health in the workplace;</li> <li>c. The Service Provider shall ensure the issuance of appropriate directives to all deployed personnel on strict observance of precautionary measures implemented by the Office of the Ombudsman to keep the workplace free from COVID-19 and/or other similar virus, and to prevent its transmission, e.g. physical distancing, frequent hand washing, wearing of face masks, and temperature checks at the entry point, and other measures/guidelines that will be implemented/issued by the Office of the Ombudsman;</li> <li>d. The Service Provider shall supply the necessary personal protective equipment (PPE) and related supplies for all its deployed personnel, such as face masks, etc., in connection with the on-site performance of their duties and responsibilities; and</li> <li>e. Any infraction committed by the personnel against such measures shall be a ground for the Office of the Ombudsman to request for replacement and/or terminate the deployment of the said personnel.</li> </ol>	<p><input type="checkbox"/> Comply</p>



	<b>Statement of Compliance</b>
	<p><i>[Bidders must check the "Comply" box against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]</i></p>

I hereby certify that the statement of compliance to the foregoing technical specifications are true and correct, otherwise, if found to be false either during bid evaluation or post-qualification, the same shall give rise to automatic disqualification of our bid.

	Signature Over Printed Name of Authorized Representative
	Position/Designation
	Name of Company/Bidder
	Telephone/Mobile Number(s)
	Email address(es)
	Date Signed