



Supplemental/Bid Bulletin No. 1
“PUBLIC BIDDING OF THE ANNUAL SUBSCRIPTION AND MAINTENANCE
OF SECURITY FIREWALL INFRASTRUCTURE OF THE
OFFICE OF THE OMBUDSMAN”
(PB 2021-1-01)

AMENDMENTS TO THE BIDDING DOCUMENTS
07 December 2021

1. The Bids and Awards Committee-Main hereby amends/clarifies/modifies the following provisions relative to the above-mentioned project and all prospective bidders are informed of these amendments/clarifications/modifications:


PARTICULARS	AMENDMENT/CLARIFICATION/ MODIFICATION				
<p>INVITATION TO BID <i>(Page 8)</i></p> <p>8. Bids must be duly received by the BAC Secretariat-Main through manual/physical submission at the designated receiving area with authorized receiving personnel of Central Records Division of the Office of the Ombudsman on or before December 13, 2021 (Monday) at 2:00 p.m. Late bids shall not be accepted. Unsealed or unmarked bid envelopes shall be rejected (Reference: Sec. 25.9, 2016 RIRR of RA 9184).</p> <p>9. xxx 10. xxx 11. xxx 12. xxx</p> <p>13. Please refer to the table below for the cost of the bidding documents and summary of bidding activities:</p> <table border="1" data-bbox="227 1714 776 2205"> <tr> <td>DEADLINE OF SUBMISSION OF BIDS (Note: Late bids shall not be accepted. Unsealed or unmarked bid envelopes shall be rejected) (Reference: Sec. 25.9, 2016 RIRR of RA 9184)</td> <td>December 13, 2021 (Monday) at 2:00 p.m. - Manual / physical submission of bidding documents at the designated receiving area with authorized receiving personnel of Central Records Division of the Office of the Ombudsman, Ombudsman Main Building, Agham Road, Quezon City. Also, 1-day disinfection of documents before Opening of Bids will be implemented.</td> </tr> </table>	DEADLINE OF SUBMISSION OF BIDS (Note: Late bids shall not be accepted. Unsealed or unmarked bid envelopes shall be rejected) (Reference: Sec. 25.9, 2016 RIRR of RA 9184)	December 13, 2021 (Monday) at 2:00 p.m. - Manual / physical submission of bidding documents at the designated receiving area with authorized receiving personnel of Central Records Division of the Office of the Ombudsman, Ombudsman Main Building, Agham Road, Quezon City. Also, 1-day disinfection of documents before Opening of Bids will be implemented.	<p>INVITATION TO BID <i>(Page 8)</i></p> <p>8. Bids must be duly received by the BAC Secretariat-Main through manual/physical submission at the designated receiving area with authorized receiving personnel of Central Records Division of the Office of the Ombudsman on or before December 13, 2021 (Monday) December 14, 2021 (Tuesday) at 2:00 p.m. Late bids shall not be accepted. Unsealed or unmarked bid envelopes shall be rejected (Reference: Sec. 25.9, 2016 RIRR of RA 9184).</p> <p>9. xxx 10. xxx 11. xxx 12. xxx</p> <p>13. Please refer to the table below for the cost of the bidding documents and summary of bidding activities:</p> <table border="1" data-bbox="850 1714 1399 2205"> <tr> <td>DEADLINE OF SUBMISSION OF BIDS (Note: Late bids shall not be accepted. Unsealed or unmarked bid envelopes shall be rejected) (Reference: Sec. 25.9, 2016 RIRR of RA 9184)</td> <td>December 14, 2021 (Tuesday) at 2:00 p.m. - Manual / physical submission of bidding documents at the designated receiving area with authorized receiving personnel of Central Records Division of the Office of the Ombudsman, Ombudsman Main Building, Agham Road, Quezon City. Also, 1-day disinfection of documents before Opening of Bids will be implemented.</td> </tr> </table>	DEADLINE OF SUBMISSION OF BIDS (Note: Late bids shall not be accepted. Unsealed or unmarked bid envelopes shall be rejected) (Reference: Sec. 25.9, 2016 RIRR of RA 9184)	December 14, 2021 (Tuesday) at 2:00 p.m. - Manual / physical submission of bidding documents at the designated receiving area with authorized receiving personnel of Central Records Division of the Office of the Ombudsman, Ombudsman Main Building, Agham Road, Quezon City. Also, 1-day disinfection of documents before Opening of Bids will be implemented.
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<p>OMBUDSMAN BID FORM No. 1 – Technical Specification with Bidder’s Statement of Compliance (Page 28)</p> <p>Software license subscription for Security Firewall Devices and its integrated components:</p> <ol style="list-style-type: none"> 1. xxx 2. xxx 3. Date of license subscription shall start upon the expiration of the existing subscription and existing contracts; and 4. xxx 	<p>OMBUDSMAN BID FORM No. 1 – Technical Specification with Bidder’s Statement of Compliance (Page 28)</p> <p>Software license subscription for Security Firewall Devices and its integrated components:</p> <ol style="list-style-type: none"> 1. xxx 2. xxx 3. Date of license subscription shall start within fifteen (15) days after receipt of the Notice to Proceed; and 4. xxx
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2. This Supplemental Bid Bulletin No. 1 shall form part of the Bid Documents. Any provisions in the Bid Documents inconsistent herewith is hereby amended, modified and superseded accordingly.
3. All Prospective Bidders and bidders who have already purchased the bidding documents are reminded to **USE** the **Amended Ombudsman Bid Form No. 1 – Technical Specifications with Bidder’s Statement of Compliance** (copy attached) which are attached in this Supplemental/Bid Bulletin.

For further inquiries, you may coordinate with the Bids and Awards Committee Secretariat-Main at email addresses: **ombbacsecmain@gmail.com** and/or **bac@ombudsman.gov.ph**.

For guidance and information of all concerned.


ADORACION A. AGBADA
 Acting Assistant Ombudsman, OMB-Luzon *ng*
 Chairperson, Bids and Awards Committee

Technical Specifications

AMENDED OMBUDSMAN BID FORM No. 1– TECHNICAL SPECIFICATION WITH BIDDER’S STATEMENT OF COMPLIANCE

HON. ADORACION A. AGBADA
 Chairperson, Bids and Awards Committee
 Office of the Ombudsman
 Agham Road, North Triangle
 Diliman, Quezon City

Madam:

Herewith is our TECHNICAL PROPOSAL for your office requirement:

(INSTRUCTION TO BIDDER: Check the “Comply” box if the bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”)

ONE (1) LOT- ANNUAL SUBSCRIPTION AND MAINTENANCE OF SECURITY FIREWALL INFRASTRUCTURE FOR THE OFFICE OF THE OMBUDSMAN
(PB 2021-1-01)

Item	Specification	Bidder’s Statement of Compliance
	Minimum requirements applicable to the Firewall Appliances/Devices in the Office of the Ombudsman: <ul style="list-style-type: none"> ▪ One (1) year System Subscription renewal ▪ Quarterly Preventive Maintenance ▪ 24/7 Technical Support ▪ Repair and/or replacement of defective parts or components ▪ Lists of appliances/devices: <ol style="list-style-type: none"> 1. Checkpoint 5600 firewall 2. Checkpoint Smart 1 – management appliance 3. Sandblast TE 250x 4. Palo Alto PA-3060 (2 units) 5. A10 Link Load Balancer 6. Aruba 3810 Network Switch 7. 5KVA APC Smart UPS 	<input type="checkbox"/> Comply
	Software license subscription for Security Firewall Devices and its integrated components: <ol style="list-style-type: none"> 1. One (1) year License Subscription that would activate all the applicable security threat prevention features and functionality of a security hardware. 2. The Operating System of the security devices shall run on the latest and stable version as verified by the Product Manufacturer. 3. Date of license subscription shall start within fifteen (15) days after receipt of the Notice to Proceed; and 4. The following integral components of the security firewall infrastructure would require license subscription: <ol style="list-style-type: none"> a. Checkpoint 5600 Firewall b. Checkpoint Sandblast TE 250X 	<input type="checkbox"/> Comply

	<ul style="list-style-type: none"> c. Checkpoint Smart-1 210 Management Device d. Palo Alto PA-3060 HA firewalls (2 units) 	
	<p>Hardware Preventive Maintenance for all inter-related devices:</p> <ol style="list-style-type: none"> 1. One (1) year Preventive Maintenance for all of the inter-related hardware; 2. Quarterly preventive maintenance to check the overall performance of the whole system including hardware stability and system health check; 3. Repair and/or replacement of defective parts or components, among others, at no additional cost; 4. Replacement of the defective unit within 4 hours upon the determination of the malfunctioning device that requires repair and pull-out; 5. Back-up of configuration file of all inter-related hardware; and 6. The following hardware devices of the security firewall infrastructure would require regular preventive maintenance: <ul style="list-style-type: none"> a. Checkpoint 5600 Firewall b. Checkpoint Sandblast TE 250X c. Checkpoint Smart-1 210 Management Device d. Palo Alto PA-3060 HA firewalls (2 units) e. A10 Link Load Balancer f. Aruba 3810 Network Switch (2 units) g. 5KVA APC Smart UPS 	<input type="checkbox"/> Comply
	<p>Technical support and other professional services:</p> <ol style="list-style-type: none"> 1. One (1) premium support on set-up, installation, configuration, troubleshooting, optimization, and incident handling; 2. 24x7 local support through phone, email, video conference, and on-site service for one (1) year and report escalation to technical assistance center; 3. Response time is within 2 hours and problem resolution is within 24 hours; 4. There shall be technical assistance on firewall policy clean-up and optimization; 5. Conduct of incident handling and reporting procedure which would require data gathering and root cause analysis for security incidents; 6. Includes regular upgrades and updates necessary to keep the system secure and in good running condition for performance optimization; 7. Technical assistance on the assessment of the security firewall infrastructure's capacity requirements; 8. The technical engineer shall submit an activity/incident report within 36 hours detailing all the steps undertaken; 9. Technical assistance for the configuration of end-user's vpn access that would support work from home set-up requirements of employees; and 10. Knowledge transfer and technical training whenever there is a major system enhancement and/or version upgrades of the security firewalls. 	<input type="checkbox"/> Comply
	<p>Implementation guidelines:</p> <ol style="list-style-type: none"> 1. The Supplier and/or Service Provider must be authorized partner of the Checkpoint and Palo Alto Firewall manufacturers for at least 5 years; 	<input type="checkbox"/> Comply

	<p>2. The Technical Engineer’s that would provide support and services must have a valid industry certification and/or a certified professional; and</p> <p>3. The Supplier must execute a Confidentiality and Non-Disclosure Agreement upon issuance of the Notice to Proceed. This will be signed by the Company President and all personnel who will be involved in the project implementation.</p>	
	<p>Other terms and conditions: The following provisions, in cases of disruptions caused by government health and travel protocols caused by the COVID-19 Pandemic, shall be observed and performed by the Service Provider:</p> <p>a. The Service Provider shall ensure that its deployed employees are fit to work, not infected with the Covid-19 virus and fully vaccinated (<i>if necessary</i>);</p> <p>b. The Service Provider and its deployed employees are mandated to comply with the DOH and other government agency protocols in the management of the safety and health in the workplace;</p> <p>c. The Service Provider shall ensure the issuance of appropriate directives to all deployed personnel on strict observance of precautionary measures implemented by the Office of the Ombudsman to keep the workplace free from COVID-19 and/or other similar virus, and to prevent its transmission, e.g. physical distancing, frequent hand washing, wearing of face masks, and temperature checks at the entry point, and other measures/guidelines that will be implemented/issued by the Office of the Ombudsman;</p> <p>d. The Service Provider shall supply the necessary personal protective equipment (PPE) and related supplies for all its deployed personnel, such as face masks, etc., in connection with the on-site performance of their duties and responsibilities; and</p> <p>e. Any infraction committed by the personnel against such measures shall be a ground for the Office of the Ombudsman to request for replacement and/or terminate the deployment of the said personnel.</p>	<input type="checkbox"/> Comply

Statement of Compliance

[Bidders must check the “Comply” box against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder’s statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]

I hereby certify that the statement of compliance to the foregoing technical specifications are true and correct, otherwise, if found to be false either during bid evaluation or post-qualification, the same shall give rise to automatic disqualification of our bid.

Signature Over Printed Name of
Authorized Representative

Position/Designation

Name of Company/Bidder

Telephone/Mobile Number(s)

Email address(es)

Date Signed