



Republic of the Philippines  
**OFFICE OF THE OMBUDSMAN**  
Agham Road, Diliman, Quezon City, 1105

**SUPPLEMENTAL/BID BULLETIN NO. 1**  
**RE: “PUBLIC BIDDING FOR THE SUPPLY AND DELIVERY OF INFORMATION TECHNOLOGY EQUIPMENT AND PERIPHERALS ( 50 UNITS LAPTOP COMPUTERS) FOR THE OFFICE OF THE OMBUDSMAN”**  
**(PB 2020-14)**


**“AMENDMENTS IN THE BIDDING DOCUMENTS”**  
**26 October 2020**

1. All prospective bidders are hereby informed of the amendments/additions in the Bidding Documents particularly in Section I–Invitation to Bid; Section VII– Technical Specifications and Ombudsman Bid Form No. 1- Technical Specification with Bidder’s Statement of Compliance, which may be downloaded from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and Ombudsman Website, as follows:

Particulars	ORIGINAL SPECIFICATION	BE AMENDED/ MODIFIED TO:
<b>Section I- Invitation to Bid, page 7;</b> <b>Section VII- Technical Specifications, page 30; and</b> <b>Section VIII- Ombudsman Bid Form No. 1- Technical Specifications with Bidder’s Statement of Compliance, page 35.</b>	Delivery period: <del>45 calendar days</del> to Ombudsman Central Office upon receipt of NTP	<b><u>Delivery period: Fifty Five (55) calendar days to Ombudsman Central Office upon receipt of Notice to Proceed (NTP)</u></b>

2. All bidders who have already purchased the bidding documents are reminded to use the **Ombudsman Bid Form No. 1- Technical Specification with Bidder’s Statement of Compliance**, which was attached in this Supplemental/Bid Bulletin dated 26 October 2020.

For further inquiries, you may send through email, within the prescribed period allowed, to the Bids and Awards Committee Secretariat at its email address: [bac.ombudsman@hotmail.com](mailto:bac.ombudsman@hotmail.com) & [bac@ombudsman.gov.ph](mailto:bac@ombudsman.gov.ph).

  
for **MARIBETH T. PADIOS**  
Assistant Ombudsman, PIEMS  
Chairperson, Bids and Awards Committee

**AMENDED OMBUDSMAN BID FORM NO. 1 – TECHNICAL SPECIFICATIONS WITH BIDDER’S STATEMENT OF COMPLIANCE**

**HON. MARIBETH T. PADIOS**

Chairman, Bids and Awards Committee  
Office of the Ombudsman  
Agham Road, North Triangle  
Diliman, Quezon City

M a d a m :

Herewith is our TECHNICAL PROPOSAL for your office requirement:

(INSTRUCTION TO BIDDER: Check the “Comply” box if bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”)

<b>ONE (1) LOT SUPPLY AND DELIVERY OF INFORMATION EQUIPMENT AND PERIPHERALS</b>		
<b>Quantity</b>	<b>Ombudsman Technical Specifications</b>	<b>Bidder’s Statement of Compliance</b>
<b>50 units Business Laptop Computers</b>	<i>Manufacturer’s Certification:</i> ISO 9001 compliant for at least 10 years	<input type="checkbox"/> Comply
	<i>Processor:</i> At least quad core of up to 3.90 GHz or higher clock speed frequency with boost technology for higher speed on demand, at least 6MB cache, current or latest generation / release with simultaneous multi-threading/ multi-core technology or better performance.	<input type="checkbox"/> Comply
	<i>Memory:</i> At least 8 GBDDR4 memory or latest	<input type="checkbox"/> Comply
	<i>Storage:</i> At least 500GB 7200RPM SATA HDD and 512GB SSD	<input type="checkbox"/> Comply
	<i>Chipset:</i> Same as processor	<input type="checkbox"/> Comply
	<i>Graphics and Video Support:</i> At least high definition with VGA output and/or HDMI	<input type="checkbox"/> Comply
	<i>Display:</i> at least 15.6-inch diagonal HD LED backlit (or better technology)	<input type="checkbox"/> Comply
	<i>Camera:</i> with integrated / built-in HD webcam	<input type="checkbox"/> Comply
	<i>Interface:</i> With at least 2 x USB 2.0/3.0 port or latest; USB Type-C port, Ethernet (10/100/1000), digital media card reader, 3.5mm stereo audio port, fingerprint reader	<input type="checkbox"/> Comply
	<i>Communication:</i> at least Wireless LAN802.11 a/b/g/n/ac Wi-Fi with Bluetooth 4.2 or latest	<input type="checkbox"/> Comply
	<i>Keyboard:</i> Full-size, spill-resistant with touch pad / click pad	<input type="checkbox"/> Comply
	<i>Audio:</i> integrated dual stereo speakers and microphone	<input type="checkbox"/> Comply
	<i>Battery:</i> At least 3 Cell 42Wh Li-ion or higher	<input type="checkbox"/> Comply
<i>Operating System (default) &amp; Office Suite:</i> Perpetual license and latest version/release for business or government enterprise, compatible with the existing Windows system. With proof of authenticity or certification from the software manufacturer / developer or thru its authorized distributor as to the authenticity of the genuine software.	<input type="checkbox"/> Comply	
<i>Durability:</i> Designed for MIL-STD-810G test procedures to pass against humidity, vibration, dust, high and low temperature, shock.	<input type="checkbox"/> Comply	

<p><i>Accessories and other features (OEM/ same brand):</i></p> <ul style="list-style-type: none"> <li>- TPM 2.0 or latest</li> <li>- Optical Disk Drive (DVD Writer)</li> <li>- AC Adapter with power cord (Philippine Standard)</li> <li>- Optical scroll mouse</li> <li>- Carrying case/bag</li> </ul>	<p><input type="checkbox"/> Comply</p>
<p><i>Other Requirements:</i></p> <ul style="list-style-type: none"> <li>• <b>All equipment and components should be original, branded (not clone or assembled) and brand new</b></li> <li>• Availability of parts and consumables in local market by local distributor</li> <li>• With at least 5-years Next Business Day On-Site (NBDOS) warranty on parts and labor (1-year warranty for battery).Warranty includes accidental damage.</li> <li>• Includes hardware setup, installation, configuration;</li> <li>• Included software (OS and Office Suite) must be pre-installed, pre-activated and updated before delivery.</li> <li>• No installation of trial version, evaluation copy, and time-limited software;</li> <li>• Installation of the operating system in SSD. 2<sup>nd</sup> HDD for data files (NTFS). Installation of latest and stable release of LibreOffice for Windows in the default system drive.</li> <li>• Deactivation of unnecessary applications that affect CPU performance as determined by the Office.</li> <li>• Final approval of the office, or its representative, for the settings and configuration of all the PC before delivery.</li> <li>• For malfunctioned hard disk drive / storage device, retention or custody of the defective media/ hard disk drive by procuring office in case of replacement under warranty at no additional cost.</li> <li>• Customization of the start-up logo during boot-up to display the official logo of the office located at the middle occupying at least 30% of the screen.</li> <li>• The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.</li> <li>• <b><u>Delivery period: 55 calendar days to Ombudsman Central Office upon receipt of Notice to Proceed (NTP).</u></b></li> </ul>	<p><input type="checkbox"/> Comply</p>
<p><i>Equipment After Sales Support:</i></p> <ul style="list-style-type: none"> <li>• Monday to Friday, office hours technical support/ after sales service</li> <li>• With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.</li> <li>• Bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account.</li> <li>• Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty.</li> <li>• Under warranty, NBDOS (on-site) support / service shall be provided by the PC manufacturer thru its certified engineer / technical support of the product.</li> <li>• With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.</li> <li>• Under warranty coverage: If unrepairable within 24 hours, a</li> </ul>	<p><input type="checkbox"/> Comply</p>          <p><input type="checkbox"/> Comply</p>

	<p>free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced.</p>	
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Very truly yours,

\_\_\_\_\_  
Signature Over Printed Name

\_\_\_\_\_  
Position

\_\_\_\_\_  
Company

\_\_\_\_\_  
Telephone Number/s

\_\_\_\_\_  
Date

**IMPORTANT NOTE:**

<p><b>*Statement of Compliance</b></p>
<p><i>[Bidders must state above either “Comply” or “Not Comply” against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]</i></p>

## Section VII. Technical Specifications (As amended)

<b><i>OMBUDSMAN TECHNICAL SPECIFICATIONS</i></b>
<b><i>FIFTY (50) UNITS - BUSINESS LAPTOP COMPUTERS</i></b>
<i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years
<i>Processor:</i> At least quad core of up to 3.90 GHz or higher clock speed frequency with boost technology for higher speed on demand, at least 6MB cache, current or latest generation / release with simultaneous multi-threading/ multi-core technology or better performance.
<i>Memory:</i> At least 8 GBDDR4 memory or latest
<i>Storage:</i> At least 500GB 7200RPM SATA HDD and 512GB SSD
<i>Chipset:</i> Same as processor
<i>Graphics and Video Support:</i> At least high definition with VGA output and/or HDMI
<i>Display:</i> at least 15.6-inch diagonal HD LED backlit (or better technology)
<i>Camera:</i> with integrated / built-in HD webcam
<i>Interface:</i> With at least 2 x USB 2.0/3.0 port or latest; USB Type-C port, Ethernet (10/100/1000), digital media card reader, 3.5mm stereo audio port, fingerprint reader
<i>Communication:</i> at least Wireless LAN802.11a/b/g/n/ac Wi-Fi with Bluetooth 4.2 or latest
<i>Keyboard:</i> Full-size, spill-resistant with touch pad / click pad
<i>Audio:</i> integrated dual stereo speakers and microphone
<i>Battery:</i> At least 3 Cell 42Wh Li-ion or higher
<i>Operating System (default) &amp; Office Suite:</i> Perpetual license and latest version/release for business or government enterprise, compatible with the existing Windows system. With proof of authenticity or certification from the software manufacturer / developer or thru its authorized distributor as to the authenticity of the genuine software.
<i>Durability:</i> Designed for MIL-STD-810G test procedures to pass against humidity, vibration, dust, high and low temperature, shock.
<i>Accessories and other features (OEM/ same brand):</i> <ul style="list-style-type: none"> <li>- TPM 2.0 or latest</li> <li>- Optical Disk Drive (DVD Writer)</li> <li>- AC Adapter with power cord (Philippine Standard)</li> <li>- Optical scroll mouse</li> <li>- Carrying case/bag</li> </ul>
<i>Other Requirements:</i> <ul style="list-style-type: none"> <li>• All equipment and components should be original, branded (not clone or assembled) and brand new</li> <li>• Availability of parts and consumables in local market by local distributor</li> <li>• With at least 5-years Next Business Day On-Site (NBDOS) warranty on parts and labor (1-year</li> </ul>

warranty for battery).Warranty includes accidental damage.

- Includes hardware setup, installation, configuration;
- Included software (OS and Office Suite) must be pre-installed, pre-activated and updated before delivery.
- No installation of trial version, evaluation copy, and time-limited software;
- Installation of the operating system in SSD. 2<sup>nd</sup> HDD for data files (NTFS). Installation of latest and stable release of LibreOffice for Windows in the default system drive.
- Deactivation of unnecessary applications that affect CPU performance as determined by the Office.
- Final approval of the office, or its representative, for the settings and configuration of all the PC before delivery.
- For malfunctioned hard disk drive / storage device, retention or custody of the defective media/ hard disk drive by procuring office in case of replacement under warranty at no additional cost.
- Customization of the start-up logo during boot-up to display the official logo of the office located at the middle occupying at least 30% of the screen.
- The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.
- **Delivery period: 55 calendar days to Ombudsman Central Office upon receipt of Notice to Proceed (NTP).**

*Equipment After Sales Support:*

- Monday to Friday, office hours technical support/ after sales service
- With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.
- Bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account.
- Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty.
- Under warranty, NBDOS (on-site) support / service shall be provided by the PC manufacturer thru its certified engineer / technical support of the product.
- With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.
- Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced.