



Republic of the Philippines
OFFICE OF THE OMBUDSMAN
 Agham Road, Diliman, Quezon City, 1104

SUPPLEMENTAL/BID BULLETIN NO. 2
RE: PUBLIC BIDDING FOR THE SUPPLY AND DELIVER OF VARIOUS
INFORMATION TECHNOLOGY (IT) EQUIPMENT AND PERIPHERALS FOR
THE OFFICE OF THE OMBUDSMAN
(PB 2019-11)

“AMENDMENTS IN THE BIDDING DOCUMENTS”
13 JUNE 2019

1. All prospective bidders are hereby informed of the amendments in the Bidding Documents particularly in the Section VII-Technical Specifications, Section VIII- Ombudsman Bid Form No. 1D (Technical Proposal), which may be downloaded from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and Ombudsman Website, as follows:

LOT / OFFICE	ISSUE/S / ORIGINAL SPECIFICATIONS	AMENDED SCOPE OF WORK AND/OR TECHNICAL PROPOSAL/S
Section VII -Ombudsman Technical Specifications and Section VIII-Ombudsman Bid Form No. 1D- SCANNERS (Technical Proposals)	LOT 3- VARIOUS PRINTERS (a) 16 UNITS MONO LASER PRINTERS Recommended monthly page volume: up to 2,000 pages or higher	LOT 3- VARIOUS PRINTERS (a) 16 UNITS MONO LASER PRINTERS <i>Recommended monthly page volume: up to 4,000 pages or higher</i>
	LOT 3 – VARIOUS PRINTERS (b) 1 UNIT - COLOR LASER PRINTER <i>Memory: 256 MB NAND Flash, 128 MB DRAM or higher</i>	LOT 3 – VARIOUS PRINTERS (b) 1 UNIT - COLOR LASER PRINTER <i>Memory: 128 MB DRAM or higher</i>
	LOT 4 – VARIOUS SCANNERS (a) 5 UNITS - BASIC SCANNER (ADF) <i>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® XP, XP Professional, Vista, Windows 7, Windows 8/8.1, Windows 10</i>	LOT 4 – VARIOUS SCANNERS (a) 5 UNITS - BASIC SCANNER (ADF) <i>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8/8.1, Windows 10</i>
	LOT 4 – VARIOUS SCANNERS (b) 1 UNIT - SCANNER (Heavy Duty) <i>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® XP, XP Professional, Vista, Windows 7, Windows 8/8.1, Windows 10</i>	LOT 4 – VARIOUS SCANNERS (b) 1 UNIT - SCANNER (Heavy Duty) <i>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8/8.1, Windows 10</i>

2. Bidders who have already purchased the bidding documents are reminded to use the **Amended Ombudsman Bid Form Nos. 1C and 1D (Technical Proposals)**, which are attached in this Supplemental/Bid Bulletin.
3. For further inquiries, you may coordinate with the Bids and Awards Committee Secretariat at Tel. No. 479-7300 local 2206.

(Sgd.) **MARIBETH T. PADIOS**
 Assistant Ombudsman, PIEMS
 Chairperson, Bids and Awards Committee

AMENDED OMBUDSMAN BID FORM NO. 1C- TECHNICAL PROPOSAL

HON. MARIBETH T. PADIOS
 Chairperson, Bids and Awards Committee
 Office of the Ombudsman
 Agham Road, North Triangle
 Diliman, Quezon City

M a d a m :

Herewith is our **TECHNICAL PROPOSAL** for your office requirement:
(INSTRUCTION TO BIDDER: Check the “Comply” box if bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”).

LOT 3-VARIOUS PRINTERS	
(a) 16 UNITS - MONO LASER PRINTER	
OMBUDSMAN SPECIFICATIONS	BIDDER’S SPECIFICATIONS
<i>Manufacturer’s Certification:</i> ISO 9001 compliant for at least 10 years	<input type="checkbox"/> Comply
<i>Print technology/ method:</i> Laser	<input type="checkbox"/> Comply
<i>Memory:</i> 128 MB or higher	<input type="checkbox"/> Comply
<i>Processor:</i> 1200 Mhz or higher	<input type="checkbox"/> Comply
<i>Speed:</i> up to 40 ppm or higher (<i>normal ,letter</i>)	<input type="checkbox"/> Comply
<i>Monthly Duty Cycle:</i> 80,000 pages per month or higher	<input type="checkbox"/> Comply
<u>Recommended monthly page volume: up to 4,000 pages or higher</u>	<input type="checkbox"/> Comply
<i>Input capacity:</i> - At least 250-sheet adjustable input tray or higher with multipurpose/ priority feed/ bypass tray	<input type="checkbox"/> Comply
<i>Output Capacity:</i> 150-sheet or higher	<input type="checkbox"/> Comply
<i>Interface:</i> At least USB 2.0 or latest , at least Ethernet 10/100/1000	<input type="checkbox"/> Comply
<i>Paper Size:</i> For at least: Letter, A4, Legal, Envelope, 8.5”x13”	<input type="checkbox"/> Comply
<i>Compatible operating systems:</i> For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Windows 10, Mac OS, Linux	<input type="checkbox"/> Comply

<i>Toner page yield:</i> toner cartridge capable of 3,000 pages or higher	<input type="checkbox"/> Comply
<i>Features:</i> Energy saver with auto-on, auto-off / sleep capability/function. Photo-conductive drum unit and toner in one cartridge/incorporated. With display screen for menu and status display.	<input type="checkbox"/> Comply
<i>Accessories:</i> Power Cable (Phil. Standard), USB Cable, toner cartridge with incorporated drum unit, Driver and User Manual	<input type="checkbox"/> Comply
<p>Other Requirements:</p> <ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts and consumables in local market by local distributor • At least one (1) year next business day on-site (NBDOS) warranty on parts and labor • Includes hardware setup, installation, configuration and warranty maintenance, if needed • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days after receipt of Notice to Proceed. 	<input type="checkbox"/> Comply
<p>Equipment After Sales Support:</p> <ul style="list-style-type: none"> • Monday to Friday, office hours nationwide technical support/ after sales service • With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support. • bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account. • Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty. • With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing. 	<input type="checkbox"/> Comply

LOT 3 – VARIOUS PRINTERS	
(b) 1 UNIT – COLOR LASER PRINTER	
OMBUDSMAN SPECIFICATIONS	BIDDER'S SPECIFICATIONS
<i>Manufacturer's Certification:</i> ISO 9001 for at least 10 years	<input type="checkbox"/> Comply
<i>Memory:</i> <u>128 MB DRAM or higher</u>	<input type="checkbox"/> Comply
<i>Processor Speed:</i> 1.2 GHz or higher	<input type="checkbox"/> Comply
<i>Print Speed (normal, letter):</i> 27 ppm or higher - both for black and color	<input type="checkbox"/> Comply
<i>Monthly Duty Cycle (A4):</i> Up to 50,000 pages or higher	<input type="checkbox"/> Comply
<i>Recommended Monthly Printing Volume:</i> 4,000 pages or higher	<input type="checkbox"/> Comply
<i>Interface:</i> for at least USB 2.0 or latest; built-in Gigabit Ethernet or faster;	<input type="checkbox"/> Comply
<i>Display:</i> LCD display for status display and navigation menu	<input type="checkbox"/> Comply
<i>Paper Size:</i> for at least Letter, A4, Legal, Envelope, Folio (8.5"x13")	<input type="checkbox"/> Comply
<i>Paper Input Tray:</i> 250 sheets or higher for input tray, 50 sheets or higher for adjustable multipurpose tray	<input type="checkbox"/> Comply
<i>Media Output Tray Capacity:</i> At least 150 sheets	<input type="checkbox"/> Comply
<i>Other Requirement/s:</i> With auto-on /auto-off/ sleep function. Photo-conductive drum unit and toner in one cartridge/incorporated for each color (standard cartridge capable of page yield of 2,300 pages or higher for each cartridge).	<input type="checkbox"/> Comply
<i>Compatible operating systems:</i> For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Win 10, Mac OS, Linux	<input type="checkbox"/> Comply
<i>Accessories:</i> Power Cord (Phil. Standard), USB Cable, individual toner cartridges with incorporated drum unit, Driver and User Manual	<input type="checkbox"/> Comply

<p>Other Requirements:</p> <ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts and consumables in local market by local distributor • At least one (1) year next business day on-site (NBDOS) warranty on parts and labor • Includes hardware setup, installation, configuration and warranty maintenance, if needed • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days after receipt of Notice to Proceed. 	<p style="text-align: center;"><input type="checkbox"/> Comply</p> <p style="text-align: center;"><input type="checkbox"/> Comply</p>
<p>Equipment After Sales Support:</p> <ul style="list-style-type: none"> • Monday to Friday, office hours nationwide technical support/ after sales service • With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support. • Supplier / bidder must have official website and capable of receiving request for technical support / service by phone and by official corporate email account. • Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty. • With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing. 	<p style="text-align: center;"><input type="checkbox"/> Comply</p>

LOT 3 – VARIOUS PRINTERS	
(c)3 UNITS- NETWORK MONO LASER PRINTERS (HEAVY DUTY)	
OMBUDSMAN SPECIFICATIONS	BIDDER'S SPECIFICATIONS
<i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years	<input type="checkbox"/> Comply
<i>Print technology/ method:</i> Laser	<input type="checkbox"/> Comply
<i>Memory:</i> 512 MB or higher	<input type="checkbox"/> Comply
<i>Print quality (best):</i> Up to 1200x1200 dpi or higher	<input type="checkbox"/> Comply
<i>Processor:</i> 1.2 GHz or higher	<input type="checkbox"/> Comply
<i>Print speed (Letter):</i> 52 ppm or higher	<input type="checkbox"/> Comply
<i>Monthly Duty Cycle (letter, image):</i> Up to 250,000 pages or higher	<input type="checkbox"/> Comply
<i>Recommended Monthly Page Volume:</i> Up to 20,000 pages or higher	<input type="checkbox"/> Comply
<i>Input capacity:</i> 500-sheet input tray or higher and 100-sheet multi-purpose tray or higher	<input type="checkbox"/> Comply
<i>Output Capacity:</i> 500-sheet or higher	<input type="checkbox"/> Comply
<i>Interface:</i> at least 1 Hi-Speed USB 2.0 or latest and built-in Gigabit Ethernet or latest	<input type="checkbox"/> Comply
<i>Paper Size:</i> For at least: Letter, A4, Legal, Envelope, 8.5"x13"	<input type="checkbox"/> Comply
<i>Compatible operating systems:</i> For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Window 10, Mac OS, Linux	<input type="checkbox"/> Comply
<i>Features:</i> <ul style="list-style-type: none"> • with auto-on and off / sleep capability/function • Photo-conductive drum unit and toner in one cartridge/incorporated • with LCD display for status and menu navigation with keypad • with average cartridge yield of 11,000 pages or higher • secure printing protection against hacks and intrusion. Checks and detects any attempted hacks and attacks and automatically heal and repair itself. 	<input type="checkbox"/> Comply
<i>Accessories:</i> Power Cable (Phil. Standard), USB Cable, toner cartridge with incorporated drum unit, Driver and User Manual	<input type="checkbox"/> Comply

LOT 3 – VARIOUS PRINTERS		
(d) 1 UNIT – MULTI-FUNCTION PRINTER WITH HANDSET		
OMBUDSMAN SPECIFICATIONS		BIDDER'S SPECIFICATIONS
<i>Manufacturer's Certification</i>	ISO 9001	<input type="checkbox"/> Comply
<i>Functions</i>	Laser printer, scanner, copier, fax with handset	<input type="checkbox"/> Comply
<i>Paper Scanning Type</i>	Flatbed and Automatic Document Feeder	<input type="checkbox"/> Comply
<i>Memory</i>	256 MB or higher	<input type="checkbox"/> Comply
<i>Processor</i>	800 MHz or faster	<input type="checkbox"/> Comply
<i>Print Speed (LTR, normal)</i>	40 ppm or faster	<input type="checkbox"/> Comply
<i>Paper Capacity</i>	500-sheet input tray or higher with multi-sheet multipurpose tray / priority tray	<input type="checkbox"/> Comply
<i>ADF capacity</i>	50 pages or higher	<input type="checkbox"/> Comply
<i>Copy Speed (normal)</i>	40 ppm or faster	<input type="checkbox"/> Comply
<i>Scan speed (normal, A4, b&w)</i>	19 ppm or higher	<input type="checkbox"/> Comply
<i>Number of copies</i>	Up to 99 copies or higher	<input type="checkbox"/> Comply
<i>Recommended Monthly page volume</i>	Up to 6,000 pages or higher	<input type="checkbox"/> Comply
<i>Monthly Duty cycle</i>	75,000 pages or higher	<input type="checkbox"/> Comply
<i>Connectivity</i>	USB 2.0 or latest, Fast Ethernet, Phone line port (in/out)	<input type="checkbox"/> Comply
<i>Other features/capabilities:</i>	LCD display for status display and menu navigation, bundled with device software; Photo-conductive drum unit and toner in one cartridge (capable of page yield of 6,000 pages or higher), with Automatic Document Feeder	<input type="checkbox"/> Comply

	(ADF), reduce / enlarge function,	
<i>Accessories</i>	Power Cord (Phil. Standard), telecom cable, handset, USB Cable, Toner Cartridge, Driver and User Manual	<input type="checkbox"/> Comply
Other Requirements:	<ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts in local market by local distributor • At least one (1) year next business day on-site (NBDOS) warranty on parts and labor • Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and warranty maintenance, if needed. • Includes the training/ knowledge transfer (operator/user training) on the use/operation of the unit • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days upon receipt of Notice to Proceed 	<input type="checkbox"/> Comply
Equipment After Sales Support:	<ul style="list-style-type: none"> • Monday to Friday, office hours technical support • With Customer Service division/section of at least 5 year experience in IT business. • bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account. • Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) 	<input type="checkbox"/> Comply

	warranty. <ul style="list-style-type: none">• With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.	
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Very truly yours,

Signature over printed name

Position

Company

Telephone Nos.

Date

AMENDED OMBUDSMAN BID FORM NO. 1D– TECHNICAL PROPOSAL

HON. MARIBETH T. PADIOS
 Chairperson, Bids and Awards Committee
 Office of the Ombudsman
 Agham Road, North Triangle
 Diliman, Quezon City

M a d a m :

Herewith is our **TECHNICAL PROPOSAL** for your office requirement:
(INSTRUCTION TO BIDDER: Check the “Comply” box if bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”).

LOT 4 – VARIOUS SCANNERS	
(a) 5 UNITS – BASIC SCANNER (ADF)	
OMBUDSMAN SPECIFICATIONS	BIDDER’S SPECIFICATRIONS
<i>Manufacturer’s Certification: ISO 9001</i>	<input type="checkbox"/> Comply
<i>Scanning Modes: Simplex / Duplex, Color / Grayscale / Monochrome</i>	<input type="checkbox"/> Comply
<i>Scanner Type: Automatic Document Feeder / Sheet-feed</i>	<input type="checkbox"/> Comply
<i>Optical Scanning Resolution: 600 dpi or higher</i>	<input type="checkbox"/> Comply
<i>Scanning Speed (200dpi, letter): at least 65 ppm</i>	<input type="checkbox"/> Comply
<i>Feed tray capacity: At least 80 sheets</i>	<input type="checkbox"/> Comply
<i>Document size (ADF): Letter, 8.5”x13”, business card, ID, thin paper, hard and embossed card.</i>	<input type="checkbox"/> Comply
<i>Daily Duty Cycle: At least 6,000 pages/scans per day</i>	<input type="checkbox"/> Comply
<i>Interface: USB 2.0 or latest</i>	<input type="checkbox"/> Comply
<u>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8/8.1, Windows 10</u>	<input type="checkbox"/> Comply
<i>Accessories / Software: Power Cord (Phil. Standard), USB Cable, Driver, bundled software and User Manual</i>	<input type="checkbox"/> Comply

<p>Other Requirements:</p> <ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts in local market by local distributor • At least three (3) years next business day on-site (NBDOS) warranty on parts and labor • Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and warranty maintenance, if needed. • Includes the training/ knowledge transfer (operator/user training) on the use/operation of the unit • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days upon issuance of Notice to Proceed. 	<input type="checkbox"/> Comply
<p>Equipment After Sales Support:</p> <ul style="list-style-type: none"> • Monday to Friday, office hours technical support • With Customer Service division/section of at least 5 years experience in IT business. • Supplier/bidder must have an official website and capable of receiving request for technical support / service by phone and by official corporate email account. • Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty. • With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing. • Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced. 	<input type="checkbox"/> Comply

LOT 4 – VARIOUS SCANNERS	
(b) 1 UNIT– SCANNER (HEAVY DUTY)	
OMBUDSMAN SPECIFICATIONS	BIDDER'S SPECIFICATIONS
Scanning Modes: Simplex / Duplex, Color / Grayscale / Monochrome	<input type="checkbox"/> Comply
Scanner Type: Flatbed and ADF (single piece hardware)	<input type="checkbox"/> Comply
Optical Scanning Resolution: 600 dpi or higher	<input type="checkbox"/> Comply
Scanning Speed (A4, 200dpi, simplex): at least 90 ppm (Color / Grayscale / Monochrome)	<input type="checkbox"/> Comply
ADF input capacity: 200 sheets or higher	<input type="checkbox"/> Comply
Document size: ADF and flatbed: 11" x 13" or higher	<input type="checkbox"/> Comply
Daily Duty Cycle: 15,000 pages or higher	<input type="checkbox"/> Comply
Features: -double-feed detection, blank page removal, auto crop.	<input type="checkbox"/> Comply
Interface: USB 2.0 or latest	<input type="checkbox"/> Comply
<u>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Windows 10.</u>	<input type="checkbox"/> Comply
Accessories / Software: Power Cord (Phil. Standard), USB Cable, Driver, bundled scanning and OCR software and User Manual	<input type="checkbox"/> Comply
Other Requirements: <ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts in local market by local distributor • At least three (3) years next business day on-site (NBDOS) warranty on all parts, labor and services • For consumables, the supplier must guarantee the maximum page yield/ performance designed for the initial items packaged with the unit (e.g. roller), otherwise, replacement will be provided by the supplier during the warranty period free of charge, including its services. • Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and warranty maintenance, if needed, of the equipment 	<input type="checkbox"/> Comply

<ul style="list-style-type: none"> • Includes on-site training/ knowledge transfer (operator/user training) on the use/operation of the unit • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days after receipt of Notice to Proceed. <p>Equipment After Sales Support:</p> <ul style="list-style-type: none"> • Monday to Friday, office hours technical support • With Customer Service division/section of at least 5 years experience in IT business support services • Bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account. • Capable of providing on-site technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty. • With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing. • Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced. 	<input type="checkbox"/> Comply
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Very truly yours,

 Signature over printed name

 Position

 Company

 Telephone Nos.

 Date

SECTION VII- TECHNICAL SPECIFICATIONS (as amended)

<p>LOT 3- VARIOUS PRINTERS (a) 16 UNITS- MONO LASER PRINTERS</p>
<p>OMBUDSMAN TECHNICAL SPECIFICATIONS</p>
<p><i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years</p>
<p><i>Print technology/ method:</i> Laser</p>
<p><i>Memory:</i> 128 MB or higher</p>
<p><i>Processor:</i> 1200 Mhz or higher</p>
<p><i>Speed:</i> up to 40 ppm or higher (<i>normal ,letter</i>)</p>
<p><i>Monthly Duty Cycle:</i> 80,000 pages per month or higher</p>
<p><i>Recommended monthly page volume:</i> up to 4,000 pages or higher</p>
<p><i>Input capacity:</i> - At least 250-sheet adjustable input tray or higher with multipurpose/ priority feed/ bypass tray</p>
<p><i>Output Capacity:</i> 150-sheet or higher</p>
<p><i>Interface:</i> At least USB 2.0 or latest , at least Ethernet 10/100/1000</p>
<p><i>Paper Size:</i> For at least: Letter, A4, Legal, Envelope, 8.5"x13"</p>
<p><i>Compatible operating systems:</i> For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Windows 10, Mac OS, Linux</p>
<p><i>Toner page yield:</i> toner cartridge capable of 3,000 pages or higher</p>
<p><i>Features:</i> Energy saver with auto-on, auto-off / sleep capability/function. Photo-conductive drum unit and toner in one cartridge/incorporated. With display screen for menu and status display.</p>
<p><i>Accessories:</i> Power Cable (Phil. Standard), USB Cable, toner cartridge with incorporated drum unit, Driver and User Manual</p>
<p>Other Requirements:</p> <ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts and consumables in local market by local distributor • At least one (1) year next business day on-site (NBDOS) warranty on parts and labor • Includes hardware setup, installation, configuration and warranty maintenance, if needed • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days after receipt of Notice to Proceed.

Equipment After Sales Support:

- Monday to Friday, office hours nationwide technical support/ after sales service
- With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.
- bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account.
- Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty.
- With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.

LOT 3- VARIOUS PRINTERS
(b) 1 UNIT- COLOR LASER PRINTER
OMBUDSMAN TECHNICAL SPECIFICATIONS
<i>Manufacturer's Certification:</i> ISO 9001 for at least 10 years
<i>Memory:</i> 128 MB DRAM or higher
<i>Processor Speed:</i> 1.2 GHz or higher
<i>Print Speed (normal, letter):</i> 27 ppm or higher - both for black and color
<i>Monthly Duty Cycle (A4):</i> Up to 50,000 pages or higher
<i>Recommended Monthly Printing Volume:</i> 4,000 pages or higher
<i>Interface:</i> for at least USB 2.0 or latest; built-in Gigabit Ethernet or faster;
<i>Display:</i> LCD display for status display and navigation menu
<i>Paper Size:</i> for at least Letter, A4, Legal, Envelope, Folio (8.5"x13")
<i>Paper Input Tray:</i> 250 sheets or higher for input tray, 50 sheets or higher for adjustable multipurpose tray
<i>Media Output Tray Capacity:</i> At least 150 sheets
<i>Other Requirement/s:</i> With auto-on /auto-off / sleep function. Photo-conductive drum unit and toner in one cartridge/incorporated for each color (standard cartridge capable of page yield of 2,300 pages or higher for each cartridge).
<i>Compatible operating systems:</i> For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Win 10, Mac OS, Linux
<i>Accessories:</i> Power Cord (Phil. Standard), USB Cable, individual toner cartridges with incorporated drum unit, Driver and User Manual

Other Requirements:

- All equipment and components should be original, branded (not clone or assembled) and brand new
- Availability of parts and consumables in local market by local distributor
- At least one (1) year next business day on-site (NBDOS) warranty on parts and labor
- Includes hardware setup, installation, configuration and warranty maintenance, if needed
- The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.
- Delivery period within 30 calendar days after receipt of Notice to Proceed.

Equipment After Sales Support:

- Monday to Friday, office hours nationwide technical support/ after sales service
- With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.
- Supplier / bidder must have official website and capable of receiving request for technical support / service by phone and by official corporate email account.
- Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty.
- With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.

LOT 3 – VARIOUS PRINTERS

(C) THREE (3) UNITS NETWORK MONO LASER PRINTER (HEAVY DUTY)

OMBUDSMAN TECHNICAL SPECIFICATIONS

Manufacturer’s Certification: ISO 9001 compliant for at least 10 years

Print technology/ method: Laser

Memory: 512 MB or higher

Print quality (best): Up to 1200x1200 dpi or higher

Processor: 1.2 GHz or higher

Print speed (Letter): 52 ppm or higher

Monthly Duty Cycle (letter, image): Up to 250,000 pages or higher

Recommended Monthly Page Volume: Up to 20,000 pages or higher

Input capacity: 500-sheet input tray or higher and 100-sheet multi-purpose tray or higher

Output Capacity: 500-sheet or higher

Interface: at least 1 Hi-Speed USB 2.0 or latest and built-in Gigabit Ethernet or latest

Paper Size: For at least: Letter, A4, Legal, Envelope, 8.5”x13”

Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Window 10, Mac OS, Linux

Features:

- with auto-on and off / sleep capability/function
- Photo-conductive drum unit and toner in one cartridge/incorporated
- with LCD display for status and menu navigation with keypad
- with average cartridge yield of 11,000 pages or higher
- secure printing protection against hacks and intrusion. Checks and detects any attempted hacks and attacks and automatically heal and repair itself.

Accessories: Power Cable (Phil. Standard), USB Cable, toner cartridge with incorporated drum unit, Driver and User Manual

Other Requirements:

- All equipment and components should be original, branded (not clone or assembled) and brand new
- Availability of parts and consumables in local market by local distributor
- At least one (1) year next business day on-site (NBDOS) warranty on parts and labor
- Includes hardware setup, installation, configuration and warranty maintenance, if needed
- The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.
- Delivery period within 30 calendar days after receipt of Notice to Proceed.

Equipment After Sales Support:

- Monday to Friday, office hours nationwide technical support/ after sales service.
- With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.
- Bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account.
- Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty
- With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.

LOT 3- VARIOUS PRINTER	
(d) 1 Unit – MULTI-FUNCTION PRINTER WITH HANDSET	
Ombudsman Technical Specifications	
<i>Manufacturer's Certification</i>	ISO 9001
<i>Functions</i>	Laser printer, scanner, copier, fax with handset
<i>Paper Scanning Type</i>	Flatbed and Automatic Document Feeder
<i>Memory</i>	256 MB or higher
<i>Processor</i>	800 MHz or faster
<i>Print Speed (LTR, normal)</i>	40 ppm or faster
<i>Paper Capacity</i>	500-sheet input tray or higher with multi-sheet multipurpose tray / priority tray
<i>ADF capacity</i>	50 pages or higher
<i>Copy Speed (normal)</i>	40 ppm or faster
<i>Scan speed (normal, A4, b&w)</i>	19 ppm or higher

<i>Number of copies</i>	Up to 99 copies or higher
<i>Recommended Monthly page volume</i>	Up to 6,000 pages or higher
<i>Monthly Duty cycle</i>	75,000 pages or higher
<i>Connectivity</i>	USB 2.0 or latest, Fast Ethernet, Phone line port (in/out)
<i>Other features/capabilities:</i>	LCD display for status display and menu navigation, bundled with device software; Photo-conductive drum unit and toner in one cartridge (capable of page yield of 6,000 pages or higher), with Automatic Document Feeder (ADF), reduce / enlarge function,
<i>Accessories</i>	Power Cord (Phil. Standard), telecom cable, handset, USB Cable, Toner Cartridge, Driver and User Manual
<i>Other Requirements:</i>	<ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts in local market by local distributor • At least one (1) year next business day on-site (NBDOS) warranty on parts and labor • Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and warranty maintenance, if needed. • Includes the training/ knowledge transfer (operator/user training) on the use/operation of the unit • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days upon receipt of Notice to Proceed
<i>Equipment After Sales Support:</i>	<ul style="list-style-type: none"> • Monday to Friday, office hours technical support • With Customer Service division/section of at least 5 year experience in IT business. • bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account. • Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty. • With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.

LOT 4 – VARIOUS SCANNERS
(a) 5 UNITS– BASIC SCANNER (ADF)
OMBUDSMAN TECHNICAL SPECIFICATIONS
<i>Manufacturer’s Certification:</i> ISO 9001
<i>Scanning Modes:</i> Simplex / Duplex, Color / Grayscale / Monochrome
<i>Scanner Type:</i> Automatic Document Feeder / Sheet-feed
<i>Optical Scanning Resolution:</i> 600 dpi or higher
<i>Scanning Speed (200dpi, letter):</i> at least 65 ppm
<i>Feed tray capacity:</i> At least 80 sheets
<i>Document size (ADF):</i> Letter, 8.5”x13”, business card, ID, thin paper, hard and embossed card.
<i>Daily Duty Cycle:</i> At least 6,000 pages/scans per day
<i>Interface:</i> USB 2.0 or latest
<u>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8/8.1, Windows 10</u>
<i>Accessories / Software:</i> Power Cord (Phil. Standard), USB Cable, Driver, bundled software and User Manual
<p>Other Requirements:</p> <ul style="list-style-type: none"> • All equipment and components should be original, branded (not clone or assembled) and brand new • Availability of parts in local market by local distributor • At least three (3) years next business day on-site (NBDOS) warranty on parts and labor • Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and warranty maintenance, if needed. • Includes the training/ knowledge transfer (operator/user training) on the use/operation of the unit • The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered. • Delivery period within 30 calendar days upon issuance of Notice to Proceed.

Equipment After Sales Support:

- Monday to Friday, office hours technical support
- With Customer Service division/section of at least 5 years experience in IT business.
- Supplier/bidder must have an official website and capable of receiving request for technical support / service by phone and by official corporate email account.
- Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty.
- With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.
- Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced.

LOT 4 – VARIOUS SCANNERS
(b) 1 UNIT– SCANNER (HEAVY DUTY)
OMBUDSMAN SPECIFICATIONS
Scanning Modes: Simplex / Duplex, Color / Grayscale / Monochrome
Scanner Type: Flatbed and ADF (single piece hardware)
Optical Scanning Resolution: 600 dpi or higher
Scanning Speed (A4, 200dpi, simplex): at least 90 ppm (Color / Grayscale / Monochrome)
ADF input capacity: 200 sheets or higher
Document size: ADF and flatbed: 11” x 13” or higher
Daily Duty Cycle: 15,000 pages or higher
Features: -double-feed detection, blank page removal, auto crop.
Interface: USB 2.0 or latest
<u>Compatible operating systems: For 32 and 64 bit: Microsoft® Windows® 7, Windows 8 / 8.1, Windows 10.</u>
Accessories / Software: Power Cord (Phil. Standard), USB Cable, Driver, bundled scanning and OCR software and User Manual

Other Requirements:

- All equipment and components should be original, branded (not clone or assembled) and brand new
- Availability of parts in local market by local distributor
- At least three (3) years next business day on-site (NBDOS) warranty on all parts, labor and services
- For consumables, the supplier must guarantee the maximum page yield/ performance designed for the initial items packaged with the unit (e.g. roller), otherwise, replacement will be provided by the supplier during the warranty period free of charge, including its services.
- Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and warranty maintenance, if needed, of the equipment
- Includes on-site training/ knowledge transfer (operator/user training) on the use/operation of the unit
- The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.
- Delivery period within 30 calendar days after receipt of Notice to Proceed.

Equipment After Sales Support:

- Monday to Friday, office hours technical support
- With Customer Service division/section of at least 5 years experience in IT business support services
- Bidder / supplier must have an official website and capable of receiving request for technical support / service by phone and by its official corporate email account.
- Capable of providing on-site technical service/assistance within 24 hours OR next business day on-site (NBDOS) warranty.
- With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.
- Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced.