



**Republic of the Philippines**  
**OFFICE OF THE OMBUDSMAN**  
 Agham Road, Diliman, Quezon City, 1104

**SUPPLEMENTAL/ BID BULLETIN NO. 1**

**RE: “Public Bidding for the Supply and Delivery of Various Information Technology (IT) Equipment and Peripherals for the Office of the Ombudsman”**

27 November 2018

**AMENDMENTS TO THE BIDDING DOCUMENTS**

1. All prospective bidders are hereby informed of the amendments/additions in the Bidding Documents particularly in Section VIII- Bidding Forms such as Ombudsman Bid Form No. 1A, which may be downloaded from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and Ombudsman Website, as follows:

Particulars	ORIGINAL SPECIFICATION	BE AMENDED/ MODIFIED TO:
Section VIII- Ombudsman Bid Form No. 1A (Technical Proposals), page 72	<p><i>Lot 1- 55 units Desktop Computer (Software/ Licenses)</i></p> <p><i>Operating System &amp; Office Suite:</i> Licensed and latest version/release for business or government enterprise, compatible with the existing Windows system, with recovery file. With certification from the software manufacturer / developer or thru its authorized distributor as to the authenticity of the genuine software.</p>	<p><i>Lot 1- 55 units Desktop Computer (Software/ Licenses)</i></p> <p><i>Operating System &amp; Office Suite: <b>Perpetual Licensed</b></i> and latest version/release for business or government enterprise, compatible with the existing Windows system, with recovery file. With certification from the software manufacturer/ developer or thru its authorized distributor as to the authenticity of the genuine software.</p>
Section VIII- Ombudsman Bid Form No. 1A (Technical Proposals), page 72	<p><i>Lot 1- 55 units Desktop Computers (Software/ Licenses)</i></p> <p><i>Antivirus: <del>Perpetual</del> Licensed</i> and latest version/edition/release for business or government enterprise, compatible with the existing anti-virus, endpoint protection and security system, with at least 3 years subscription (renewable) (Note: Enterprise networked or managed edition/version with management software and server, if needed)</p>	<p><i>Lot 1- 55 units Desktop Computers (Software/Licenses)</i></p> <p><i>Antivirus: <b>Licensed</b></i> and latest version/edition/release for business or government enterprise, compatible with the existing anti-virus, endpoint protection and security system, with at least 3 years subscription (renewable) (Note: Enterprise networked or managed edition/version with management software and server, if needed)</p>

2. Bidders who have already purchased the bidding documents are reminded to use the **Amended Ombudsman Bid Form No. 1A-Business Desktop Computer Sets and UPS for Lot 1.**

3. All prospective bidders are also advised to use the **revised Bidding Documents**, which may be downloaded from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and Ombudsman Website.

For further inquiries, you may coordinate with the Bids and Awards Committee Secretariat at Tel. No. 479-7300 local 2206.

Please be guided accordingly.

**(Sgd.) MARIBETH T. PADIOS**  
Assistant Ombudsman, PIEMS  
Chairperson, Bids and Awards Committee

MTP/jsv

**AMENDED OMBUDSMAN BID FORM NO. 1A- TECHNICAL PROPOSAL****HON. MARIBETH T. PADIOS**

Chairperson, Bids and Awards Committee  
Office of the Ombudsman  
Agham Road, North Triangle  
Diliman, Quezon City

M a d a m :

**Herewith is our TECHNICAL PROPOSAL for your office requirement:**  
(INSTRUCTION TO BIDDER: Check the “Comply” box if bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”).

<b>BUSINESS DESKTOP COMPUTER SETS AND UPS</b>		
<b>Item</b>	<b>OMBUDSMAN SPECIFICATIONS</b>	<b>BIDDER'S SPECIFICATIONS</b>
<b>55 SETS DESKTOP COMPUTER</b>	<i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years	<input type="checkbox"/> Comply
	<i>Brand:</i> All external components (e.g. casing/system unit, display, keyboard, mouse) are of the same brand.	<input type="checkbox"/> Comply
	<i>Chassis/Casing:</i> volume not exceeding 16 liters with auxiliary fan or air duct to expel heat	<input type="checkbox"/> Comply
	<i>Processor:</i> At least 6MB cache, up to 3.50 GHz or higher clock speed frequency (current generation / release with simultaneous multi-threading & multi-core technology) or better performance.	<input type="checkbox"/> Comply
	<i>Chipset:</i> Same brand with processor	<input type="checkbox"/> Comply
	<i>Memory slots:</i> 4 DIMM <i>Memory:</i> At least 8 GB DDR4 or latest	<input type="checkbox"/> Comply
	<i>Storage:</i> At least 1 TB SATA HDD at 7200rpm	<input type="checkbox"/> Comply
	<i>Optical Drive:</i> SuperMulti DVD Writer or latest	<input type="checkbox"/> Comply
	<i>Display:</i> At least 18.5” Widescreen LED display monitor with VGA and display port or equivalent port/input.	<input type="checkbox"/> Comply
	<i>Audio:</i> Integrated internal speaker with 3.5mm port (audio out)	<input type="checkbox"/> Comply
	<i>Ports and connectors:</i> At least : 4 x USB 2.0 or latest, 4 x USB 3.0 or latest, 1 x USB 3.1 Type –C, Gigabit Ethernet, (1) VGA port, (1) Display port or equivalent port.	<input type="checkbox"/> Comply
	<i>Expansion slots:</i> at least one (1) slot - PCIe x16; at least one (1) slot - PCIe x4; at least one (1) slot – PCIe x1; at least one (1) slot M.2 (2230/2280)	<input type="checkbox"/> Comply
	<i>Security features:</i> BIOS Setup password; Trusted Platform Module (TPM) 2.0 embedded (hardware chip), chassis intrusion /open chassis switch/sensor/detector and chassis lock (OEM or its equivalent/ similar security functionality)	<input type="checkbox"/> Comply
	<i>Peripherals:</i> USB Keyboard, USB Optical scroll mouse	<input type="checkbox"/> Comply

	<i>Energy Efficiency:</i> Energy star certified / compliant unit for energy-efficient products (or its equivalent international standard)	<input type="checkbox"/> Comply
	<i>Accessories:</i> -includes drivers and utilities, Power cables (to be connected to the UPS), VGA or display port/equivalent video cable	<input type="checkbox"/> Comply
	<i>Warranty:</i> At least 3 years next business day on-site (NBDOS) warranty on parts and labor including peripherals (mouse & keyboard) (3y/3y/3y).	<input type="checkbox"/> Comply
<b>SOFTWARE / LICENSES</b>	<i>Operating System &amp; Office Suite:</i> <b>Perpetual licensed</b> and latest version/release for business or government enterprise, compatible with the existing Windows system, with recovery file. With certification from the software manufacturer / developer or thru its authorized distributor as to the authenticity of the genuine software.	<input type="checkbox"/> Comply
	<i>Antivirus:</i> <b>Licensed</b> and latest version/edition/release for business or government enterprise, compatible with the existing anti-virus, endpoint protection and security system, with at least 3 years subscription (renewable) (Note: Enterprise networked or managed edition/version with management software and server, if needed)	<input type="checkbox"/> Comply
<b>55 UNITS UNINTER- RUPTIBLE POWER SUPPLY (UPS)</b>	<i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years	<input type="checkbox"/> Comply
	<i>Technology / method:</i> Line-interactive or on-line	<input type="checkbox"/> Comply
	<i>Output power capacity:</i> 625VA / 325w or higher <i>Output Connections:</i> at least three (3) battery-backed outlet	<input type="checkbox"/> Comply
	<i>Features:</i> power spikes and surge protection, boost and trim automatic voltage regulation, led indicator and audible alarms, resettable circuit breaker, overload protection and alarm.	<input type="checkbox"/> Comply
	<i>Battery:</i> at least 12 volt, 7.0 Ah, sealed, leakproof, maintenance-free	<input type="checkbox"/> Comply
	<i>Accessories / Other Requirement:</i> Input power cable (Phil. Standard), output power cables to connect the UPS to computer system (system unit, monitor)	<input type="checkbox"/> Comply
	<i>Warranty:</i> At least two (2)-years next business day on-site (NBDOS) warranty on parts and labor including battery (Manufacturer standard warranty of 2 years)	<input type="checkbox"/> Comply
<b>OTHER REQUIRE- MENTS</b>	All equipment and components should be branded (not clone, imitation or assembled) and brand new	<input type="checkbox"/> Comply
	Availability of parts in local market by local distributor	<input type="checkbox"/> Comply
	The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.	<input type="checkbox"/> Comply

	All software to be delivered / installed must have Manufacturer's Certification and proof that product licenses are genuine and acquired from legitimate distributor (e.g. Certificate of Authenticity, Proof of Purchase, Paper License, Certification from authorized distributor)	<input type="checkbox"/> Comply
	For 1TB HDD: Installation of the operating system in 500GB partition (50%). Remaining partition for data files (NTFS). Installation of latest and stable release of LibreOffice for Windows in the default system partition.	<input type="checkbox"/> Comply
	Software must be pre-installed, pre-activated and updated. For recovery purpose, included are copies of the image file for the whole hard disk drive. Perpetual license of the recovery software must be included, if needed.	<input type="checkbox"/> Comply
	Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and commissioning of IT equipment in OMB Offices at Quezon City.	<input type="checkbox"/> Comply
	No installation of trial version, evaluation copy, time-limited software, unauthorized/inappropriate licenses and counterfeit products.	<input type="checkbox"/> Comply
	Deactivation of unnecessary applications that affect CPU performance as determined by the Office. Final approval of the office for the settings and configuration of the PC before deployment to end-user.	<input type="checkbox"/> Comply
	For malfunctioned hard disk drive / storage device, retention or custody of the defective media/ hard disk drive by procuring office in case of replacement under warranty at no additional cost.	<input type="checkbox"/> Comply
	Customization of the start-up logo during boot-up to display the official logo of the office located at the middle occupying at least 30% of the screen.	<input type="checkbox"/> Comply
	Project completion is required within seventy-five (75) calendar days upon receipt of Notice-to-Proceed (NTP).	<input type="checkbox"/> Comply
<b>AFTER-SALES SUPPORT AND SERVICE</b>	Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced.	<input type="checkbox"/> Comply
	Supplier/bidder must have an official website and capable of receiving request for technical support / service by phone and by supplier's official corporate email account.	<input type="checkbox"/> Comply
	Monday to Friday, office hours technical support and service	<input type="checkbox"/> Comply
	With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.	<input type="checkbox"/> Comply

	Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) service warranty	<input type="checkbox"/> Comply
	With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.	<input type="checkbox"/> Comply

Very truly yours,

\_\_\_\_\_  
Signature over printed name

\_\_\_\_\_  
Position

\_\_\_\_\_  
Company

\_\_\_\_\_  
Telephone Nos.

\_\_\_\_\_  
Date

**SECTION VII– TECHNICAL PROPOSAL  
(As amended)**

Item	OMBUDSMAN SPECIFICATIONS
<b>55 SETS DESKTOP COMPUTER</b>	<i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years
	<i>Brand:</i> All external components (e.g. casing/system unit, display, keyboard, mouse) are of the same brand.
	<i>Chassis/Casing:</i> volume not exceeding 16 liters with auxiliary fan or air duct to expel heat
	<i>Processor:</i> At least 6MB cache, up to 3.50 GHz or higher clock speed frequency (current generation / release with simultaneous multi-threading & multi-core technology) or better performance.
	<i>Chipset:</i> Same brand with processor
	<i>Memory slots:</i> 4 DIMM <i>Memory:</i> At least 8 GB DDR4 or latest
	<i>Storage:</i> At least 1 TB SATA HDD at 7200rpm
	<i>Optical Drive:</i> SuperMulti DVD Writer or latest
	<i>Display:</i> At least 18.5" Widescreen LED display monitor with VGA and display port or equivalent port/input.
	<i>Audio:</i> Integrated internal speaker with 3.5mm port (audio out)
	<i>Ports and connectors:</i> At least : 4 x USB 2.0 or latest, 4 x USB 3.0 or latest, 1 x USB 3.1 Type –C, Gigabit Ethernet, (1) VGA port, (1) Display port or equivalent port.
	<i>Expansion slots:</i> at least one (1) slot - PCIe x16; at least one (1) slot - PCIe x4; at least one (1) slot – PCIe x1; at least one (1) slot M.2 (2230/2280)
	<i>Security features:</i> BIOS Setup password; Trusted Platform Module (TPM) 2.0 embedded (hardware chip), chassis intrusion /open chassis switch/sensor/detector and chassis lock (OEM or its equivalent/ similar security functionality)
	<i>Peripherals:</i> USB Keyboard, USB Optical scroll mouse
	<i>Energy Efficiency:</i> Energy star certified / compliant unit for energy-efficient products (or its equivalent international standard)
<i>Accessories:</i> -includes drivers and utilities, Power cables (to be connected to the UPS), VGA or display port/equivalent video cable	
<i>Warranty:</i> At least 3 years next business day on-site (NBDOS) warranty on parts and labor including peripherals (mouse & keyboard) (3y/3y/3y).	
<b>SOFTWARE / LICENSES</b>	<i>Operating System &amp; Office Suite:</i> <b>Perpetual licensed</b> and latest version/release for business or government enterprise, compatible with the existing Windows system, with recovery file. With certification from the software manufacturer / developer or thru its authorized distributor as to the authenticity of the genuine software.
	<i>Antivirus:</i> <b>Licensed</b> and latest version/edition/release for business or government enterprise, compatible with the existing anti-virus, endpoint protection and security system, with at least 3 years subscription (renewable) (Note: Enterprise networked or managed edition/version with management software and server, if needed)
<b>55 UNITS UNINTER- RUPTIBLE POWER SUPPLY (UPS)</b>	<i>Manufacturer's Certification:</i> ISO 9001 compliant for at least 10 years
	<i>Technology / method:</i> Line-interactive or on-line
	<i>Output power capacity:</i> 625VA / 325w or higher
	<i>Output Connections:</i> at least three (3) battery-backed outlet
	<i>Features:</i> power spikes and surge protection, boost and trim automatic voltage regulation, led indicator and audible alarms, resettable circuit breaker, overload protection and alarm.
	<i>Battery:</i> at least 12 volt, 7.0 Ah, sealed, leakproof, maintenance-free
<i>Accessories / Other Requirement:</i> Input power cable (Phil. Standard), output power cables to connect the UPS to computer system (system unit, monitor)	

	<i>Warranty:</i> At least two (2)-years next business day on-site (NBDOS) warranty on parts and labor including battery (Manufacturer standard warranty of 2 years)
<b>OTHER REQUIREMENTS</b>	All equipment and components should be branded (not clone, imitation or assembled) and brand new
	Availability of parts in local market by local distributor
	The supplier must have been in IT business for at least five (5) years and is an authorized service partner and reseller of the product/unit being offered.
	All software to be delivered / installed must have Manufacturer's Certification and proof that product licenses are genuine and acquired from legitimate distributor (e.g. Certificate of Authenticity, Proof of Purchase, Paper License, Certification from authorized distributor)
	For 1TB HDD: Installation of the operating system in 500GB partition (50%). Remaining partition for data files (NTFS). Installation of latest and stable release of LibreOffice for Windows in the default system partition.
	Software must be pre-installed, pre-activated and updated. For recovery purpose, included are copies of the image file for the whole hard disk drive. Perpetual license of the recovery software must be included, if needed.
	Includes delivery, deployment, hardware setup, installation, configuration, integration with the existing system, testing and commissioning of IT equipment in OMB Offices at Quezon City.
	No installation of trial version, evaluation copy, time-limited software, unauthorized/inappropriate licenses and counterfeit products.
	Deactivation of unnecessary applications that affect CPU performance as determined by the Office. Final approval of the office for the settings and configuration of the PC before deployment to end-user.
	For malfunctioned hard disk drive / storage device, retention or custody of the defective media/ hard disk drive by procuring office in case of replacement under warranty at no additional cost.
	Customization of the start-up logo during boot-up to display the official logo of the office located at the middle occupying at least 30% of the screen.
	Project completion is required within seventy-five (75) calendar days upon receipt of Notice-to-Proceed (NTP).
<b>AFTER-SALES SUPPORT AND SERVICE</b>	Under warranty coverage: If unrepairable within 24 hours, a free service backup unit (1:1) or service spare part of the same or higher specification must be provided by the supplier until defective unit / part is considered repaired/replaced.
	Supplier/bidder must have an official website and capable of receiving request for technical support / service by phone and by supplier's official corporate email account.
	Monday to Friday, office hours technical support and service
	With Customer Service division/section of at least 5 years experience in IT business and after-sales service and support.
	Capable of providing technical service/assistance within 24 hours OR next business day on-site (NBDOS) service warranty
	With reliable ticketing/monitoring system/procedure capable of monitoring all received service request based on issued report/incident number for proper monitoring and tracing.