Republic of the Philippines
OFFICE OF THE OMBUDSMAN
Bids and Awards Committee - GAO
Sen. Miriam P. Defensor-Santiago Avenue (*formerly Agham Road*)
Brgy. Bagong Pag-asa, Diliman, Quezon City 1105

BIDS AND AWARDS COMMITTEE – GAO
RESOLUTION NO. PB-2026-08-GAO
05 August 2026

WHEREAS, the Office of the Ombudsman, through the General Appropriations Act for Calendar Year (CY) 2026, programmed and approved Purchase Request (PR) No. PU-26-04-018 (GAO) for the procurement, through Public Bidding, of the One (1) Year Comprehensive Health Care Plan for the Office of the Ombudsman (PB2026-08-GAO),[1] with an Approved Budget for the Contract (ABC) of One Hundred Fifteen Million Pesos (Php115,000,000.00), as indicated in the Annual Procurement Plan (APP) for CY 2026 under APP Code APP2026-146;

WHEREAS, a Pre-Procurement Conference for the One (1) Year Comprehensive Health Care Plan for the Office of the Ombudsman was conducted on 11 May 2026, and was attended by the Bids and Awards Committee-General Administration Office (BAC-GAO), its Secretariat, and the Technical Working Group – Health Maintenance Organization (TWG-HMO) constituted for the said procurement;[2]

WHEREAS, the Head of the Procuring Entity (HoPE), upon the recommendation of the BAC-GAO and the TWG-HMO, approved the technical specifications and the total ABC of the procurement project at One Hundred Fourteen Million Four Hundred Thirty-Nine Thousand Five Hundred Pesos (Php114,439,500.00);[3]

WHEREAS, Letters of Invitation for the Pre-Bid Conference, Opening of Bids, Bid Evaluation, and Post Qualification proceedings were sent to the Office of the Ombudsman-Proper (OMB-Proper), the Office of the Overall Deputy Ombudsman (OODO), the Philippine Chamber of Commerce and Industry, the Coalition Against Corruption – Bishops Business Conference – Laiko (Government Procurement Monitoring Committee), the Commission on Audit (COA), and the Ombudsman Employees Association (OMBEA);

WHEREAS, a Pre-Bid Conference was conducted on 26 May 2026, which was attended by the BAC-GAO, its Secretariat, the TWG-HMO, witnesses/observers from the OMB-Proper, OODO, OMBEA, and ten (10) prospective bidders;[4]

WHEREAS, no Supplemental/Bid Bulletin was issued on this project;

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[1] PB2026-08-GAO is a rebidding of PB2026-04-GAO.
[2] Creation of Technical Working Group for the Procurement of the Comprehensive Health Care Plan for the Office of the Ombudsman (Annex "A").
[3] TWG Memoranda dated 07 and 12 May 2026 and approved BAC-GAO Memorandum dated 13 May 2026 (Annexes "B," "B-1," and "B-2.").
[4] (1) Maxicare Healthcare Corporation [MAXICARE]; (2) Asalus Corporation [INTELLICARE]; (3) United Coconut Planters Life Assurance Corporation [COCOLIFE]; (4) Insular Health Care, Inc. [ICARE]; (5) Medicare Plus, Inc. [MEDICARE PLUS]; (6) Philippine British Assurance Company, Inc. [PHILBRITISH]; (7) Sunlife Financial, Inc. [SUNLIFE]; (8) Medocare Health Systems, Inc. [MEDOCARE]; (9) PhilhealthCare, Inc. [PHILCARE]; (10) Value Care Health Systems, Inc. [VALUCARE].

WHEREAS, the following prospective bidders timely submitted their respective bids on or before the deadline for the submission of bids, i.e. 8 June 2026 at 12:00 noon:

Bidder	Date and Time Submitted
1. MEDOCARE	08 June 2026 at 10:36 a.m.
2. MAXICARE	08 June 2026 at 11:11 a.m.
3. MEDICARE PLUS	08 June 2026 at 11:17 a.m.
4. COCOLIFE	08 June 2026 at 11:33 a.m.

WHEREAS, the Opening of Bids was also conducted on 08 June 2026 at 1:30 p.m. with the BAC-GAO, its Secretariat, the TWG-HMO, witnesses/observers from the OODO and the OMBEA, and the authorized representatives of the above-enumerated bidders, in attendance;[5]

WHEREAS, before the start of the Opening of Bids, and upon the manifestation of the TWG-HMO, COCOLIFE was declared ineligible to participate in the bidding on the ground that it was not included in the list of HMOs issued by the Insurance Commission. Hence, the TWG-HMO recommended that the bid documents submitted by COCOLIFE no longer be opened;[6]

WHEREAS, only the bids submitted by MEDOCARE, MAXICARE and MEDICARE PLUS were declared eligible for opening of bids;

WHEREAS, after the conduct of eligibility check and evaluation of the submitted bids (First Envelope),[7] the BAC-GAO, upon the recommendation of the TWG-HMO, found that only the bid of MEDOCARE was rated as "PASSED" in their eligibility requirements and was declared "ELIGIBLE" to participate further in the proceedings;

WHEREAS, the BAC-GAO, upon the recommendation of the TWG-HMO, rated the eligibility requirements of MAXICARE and MEDICARE PLUS as FAILED and were declared "INELIGIBLE" to participate further in the proceedings in accordance with Section 59.1,[8] Rule IX of the Implementing Rules and Regulations (IRR) of Republic Act (R.A.) No. 12009. Specifically, MAXICARE was rated "FAILED" due to deficiencies in its submitted Authority of Signatory and absence of proof of submission to the Bureau of Internal Revenue of its Audited Financial Statements, while the bid of MEDICARE PLUS was likewise rated "FAILED" for its non-compliance with the required Amended Technical Specifications;

[5] Attendance Sheet for the Opening of Bids for PB2026-04-GAO (Annex "C").
[6] Minutes of the Meeting of the Opening of Bids for PB2026-04-GAO (Annex "D").
[7] Summary of the Opening of Bids of PB2026-04-GAO (Annex "E").
[8] Section 59. Preliminary Examination of Bids.

59.1 Prior to bid evaluation, the BAC shall open the first bid envelopes in public to determine each bidder's compliance with the documents required to be submitted for the eligibility and technical requirements, as prescribed in this IRR. For this purpose, the BAC shall check the submitted documents of each bidder against a checklist of required documents to ascertain if they are all present, using a non-discretionary "pass or fail" criterion, as stated in the Instruction to Bidders. If a bidder submitted the required document, it shall be rated "passed" for that particular requirement. In this regard, bids that fail to include any requirement or are incomplete, or patently insufficient shall be considered as "failed." Otherwise, the BAC shall rate the first bid envelope as "passed."

WHEREAS, after the opening and evaluation of the financial bid proposal *(Second Envelope)*[9] submitted by MEDOCARE in the amount of One Hundred Nine Million Nine Hundred Ninety-Nine Thousand Eight Hundred Twenty-Seven Pesos (Php109,999,827.00) which is below the ABC, the BAC-GAO, upon the recommendation of the TWG-HMO, rated the bid as "PASSED" and declared MEDOCARE as the Single Bid, subject to detailed bid evaluation;[10]

WHEREAS, immediately after the Opening of Bids, the TWG-HMO conducted a detailed evaluation to check the completeness and arithmetical calculations[11] of MEDOCARE's submitted financial components. Upon the TWG-HMO's recommendation, the BAC-GAO then declared MEDOCARE as the ***Single Calculated Bid*** with a total calculated bid price of One Hundred Nine Million Nine Hundred Ninety-Nine Thousand Eight Hundred Twenty-Seven Pesos (Php109,999,827.00);[12]

WHEREAS, after due notice, the TWG-HMO conducted the post-qualification proceedings on MEDOCARE on 10 June 2026;[13]

WHEREAS, in Memorandum dated 10 June 2026, the TWG-HMO recommended that MEDOCARE be POST-DISQUALIFIED for its failure to meet all the required technical specifications, particularly: (1) MEDOCARE does not have its own free-standing clinics and laboratories in Metro Manila or other major cities; and accredited clinics and laboratories that are easily accessible within Luzon, Visayas, and Mindanao; and (2) MEDOCARE does not have affiliation with and/or accredited access to most of the listed tertiary hospitals, specifically in Mindanao;

WHEREAS, in its Memorandum dated 29 June 2026 (Mandatory Review), the TWG-HMO recommended that since MEDOCARE, the sole bidder declared as having submitted the Single Calculated Bid, was post-disqualified, the procurement project be declared a failure of bidding and that a ***rebidding*** be conducted on this project in accordance with the applicable provisions of RA 12009 and its IRR;

WHEREAS, on 06 July 2026, the members of the BAC-GAO, its Secretariat and the TWG-HMO, met and discussed the Request for Reconsideration filed by MEDOCARE, which was received on 29 June 2026, and the appropriate answer to said request, which was sent to MEDOCARE via e-mail on 06 July 2026 at 3:52 p.m.;

WHEREAS, also discussed during said meeting were the technical specifications and other matters related to the ***rebidding*** of the subject procurement project;

WHEREAS, on 07 July 2026, the Invitation to Bid for PB2026-08-GAO: **Rebidding of the One (1) Year Comprehensive Health Care Plan for the Office of the Ombudsman** was posted on the Philippine Government Electronic Procurement System (PhilGEPS), the Office of the Ombudsman website, and the OMB BAC-GAO Bulletin Board;

[9] Rule IX-Bid Evaluation, Section 59.2 of the IRR of R.A. No.12009.
[10] Summary of Opening of Bids and Preliminary Examination of Bids of PB2026-04-GAO (Annex "F").
[11] Section 61.2, Rule XI of the IRR of R.A. No. 12009.
[12] Memorandum of the TWG-HMO dated 09 June 2026 (Annex "G").
[13] Memorandum dated 10 June 2026: Post Qualification Report (Annex "H").

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WHEREAS, a Pre-Bid Conference was conducted on 15 July 2026 at 10:30 a.m. with the BAC-GAO, its Secretariat, the TWG-HMO, witnesses/observers from the OODO and the OMBEA, and five (5) prospective bidders[14] in attendance;[15]

WHEREAS, two (2) prospective bidders, **MEDICARE PLUS** and **MAXICARE**, purchased the bidding documents and timely submitted their respective bids before the 12:00 noon deadline on 27 July 2026, where **MEDICARE PLUS** submitted its bid at 9:12 a.m., while **MAXICARE** at 10:24 a.m.;

WHEREAS, the Opening of Bids was conducted on 28 July 2026 at 10:00 a.m. with the BAC-GAO, its Secretariat, the TWG-HMO, witnesses/observers from the OMB-Proper, OODO, and OMBEA, and the authorized representatives of the two (2) bidders in attendance;[16]

WHEREAS, after the conduct of eligibility check and evaluation of the submitted bids (*First Envelope*),[17] the BAC-GAO, upon the recommendation of the TWG-HMO, rated **MEDICARE PLUS** as "FAILED" in its eligibility requirements and declared it as "INELIGIBLE" to participate further in the proceedings for failure to indicate the proper dates in the required bidding documents such as the Statement of All Ongoing Government and Private Contracts; Single Largest Completed Contract; Net Financial Contract Net Capacity, and Technical Specifications.[18]

WHEREAS, upon the recommendation of the TWG-HMO, the BAC-GAO rated **MAXICARE** as "PASSED" in its eligibility requirements and declared it as "ELIGIBLE" to participate further in the proceedings;[19]

WHEREAS, after evaluation of the financial bid proposal *(Second Envelope)*[20] submitted by **MAXICARE** in the amount of One Hundred Four Million Seven Hundred Thirteen Thousand Four Hundred Fifty-Four Pesos (Php104,713,454.00) which is below the ABC, the BAC-GAO, upon the recommendation of the TWG-HMO, rated the bid as "PASSED" and declared **MAXICARE** as having submitted the ***Single Bid***;[21]

WHEREAS, to further evaluate the completeness of the bid and arithmetical calculations[22] of the submitted financial component of **MAXICARE**, the TWG-HMO conducted a more detailed evaluation, and upon its recommendation, the BAC-GAO declared **MAXICARE** as the *Single Calculated Bid* with a total calculated bid price of One Hundred Four Million Seven Hundred Thirteen Thousand Four Hundred Fifty-Two Pesos and Twenty-Seven Centavos (Php104,713,452.27);

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[14] (1) MAXICARE [Maxicare Healthcare Corporation]; (2) I-CARE; (3) PHILBRITISH [PhilBritish Life and General Assurance Company, Inc]; (4) COCOLIFE [United Coconut Planters Life Assurance Corporation]; and (5) MEDICARE [Medicare Plus, Inc.].
[15] Attendance Sheet for the Pre-Bid Conference of PB2026-08-GAO (Annex "I").
[16] Attendance Sheet for the Opening of Bids (Annex "J").
[17] Rule IX-Bid Evaluation, Section 59.1 of the IRR of R.A. No. 12009, id.
[18] Reply to Medicare's Request for Reconsideration (Annex "K").
[19] Abstract of Bids, id.
[20] Rule IX-Bid Evaluation, Section 59.2 of Republic Act 12009.
[21] Abstract of Bids, id.
[22] Section 61.2, Rule XI of the IRR of R.A. No. 12009.

WHEREAS, on 28 July 2026, a Notice of Post Qualification was issued to **MAXICARE** directing it to submit/present the original copies and certified true copies of the required documents to the TWG-HMO during the post qualification proceedings held on 30 July 2026;[23]

WHEREAS, on 31 July 2026, the TWG-HMO submitted its Memorandum[24] dated 30 July 2026, recommending that **MAXICARE** be declared as the Single Calculated and Responsive Bid and **QUALIFIED** to undertake the contract for the One (1) Year Comprehensive Health Care Plan for the Office of the Ombudsman; and

NOW, THEREFORE, after due consideration, the undersigned members of the Bids and Awards Committee – GAO hereby **RESOLVE** to **RECOMMEND** the award of the contract for the Rebidding of the One (1) Year Comprehensive Health Care Plan for the Office of the Ombudsman (PB2026-08-GAO) to **Maxicare Healthcare Corporation** in the total contract amount of One Hundred Four Million Seven Hundred Thirteen Thousand Four Hundred Fifty-Two Pesos and Twenty-Seven Centavos (Php104,713,452.27).

SO RESOLVED.

05 August 2026.

BIDS AND AWARDS COMMITTEE-GAO

Original Sgd.
KRISTINE SUZANNE G. FINEZA
Member

Original Sgd.
TED EMMANUEL M. LOREZCO
Member

Original Sgd.
KAREN S. BATU
Member

Original Sgd.
RONALD ALLAN D. RAMOS
Member

Original Sgd.
ANNA ISABEL G. AURELLANO
Member

Original Sgd.
EXPEDITO U. ALLADO, JR.
Vice-Chairperson

Original Sgd.
LEILANIE BERNADETTE C. CABRAS
Chairperson

APPROVED / DISAPPROVED:

Original Sgd.
JESUS CRISPIN C. REMULLA
Ombudsman

[23] Attendance Sheet for the Post Qualification (Annex "L").
[24] TWG Post Qualification Report dated 30 July 2026 (Annex M").

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