

STRATEGIC OBJECTIVES

MANDATE

The Ombudsman and his Deputies, as protectors of the people, shall act promptly on complaints filed in any form or manner against officers and employees of the Government, or of any subdivision, agency or instrumentality thereof, including government-owned and controlled corporations, and enforce their administrative, civil and criminal liability in every case where the evidence warrants in order to promote efficient service by the Government to the people.

VISION

A truly independent office run by God-fearing men and women with the highest degree of competence, honesty and integrity and effectively serving as watchdog, mobilizer, official critic and dispenser of justice for the people it is constitutionally mandated to protect.

MISSION

As protectors of the people, we shall endeavor, in cooperation with all sectors of the Filipino society, to promote integrity and efficiency and high ethical standards in public service through proactive approaches in graft prevention and public assistance, prompt investigation of complaints and aggressive prosecution of cases filed against erring public officials and employees.

KEY RESULT AREAS

Transparency, accountability and open governance

SECTOR OUTCOME

1. Effective and transparent governance practice
2. Rule of law strengthened

PERFORMANCE INFORMATION

KEY STRATEGIES

To enhance efficiency, effectiveness, transparency, accountability, credibility and responsiveness in the performance of the mandate and functions of the Office towards the improvement of corruption prevention and control.

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2015 Targets

MFO 1: CORRUPTION DETERRENCE SERVICES

Investigation

No. of complaints and grievances resolved or acted upon	18,913
No. of fact finding investigations completed	4,155
No. of preliminary investigations conducted	3,571
Percentage of investigations conducted resulting in the institution of criminal and/or administrative cases	16.7%
Percentage of investigations completed or conducted within one year	15.3%

Enforcement

No. of administrative cases adjudicated	3,866
No. of criminal/civil cases prosecuted in court	2,659
Percentage of decisions in appealed administrative decisions that have been affirmed by the appellate courts	84.7%
Percentage of decided cases not resulting in quashal, outright dismissal, or demurrer to evidence	88.6%
Percentage of administrative cases adjudicated within one year	14.7%

XXXIII. OFFICE OF THE OMBUDSMAN

For general administration and support, and operations, including locally-funded project(s), as indicated hereunder..P 1,821,694,000  
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New Appropriations, by Program/Projects  
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	<u>Current Operating Expenditures</u>			
	<u>Personnel Services</u>	<u>Maintenance and Other Operating Expenses</u>	<u>Capital Outlays</u>	<u>Total</u>
<b>PROGRAMS</b>				
General Administration and Support	P 944,808,000	P 186,432,000	P 22,791,000	P 1,154,031,000
Operations	487,229,000	62,994,000		550,223,000
NFO 1: CORRUPTION DETERRENCE SERVICES	487,229,000	62,994,000		550,223,000
Total, Programs	1,432,037,000	249,426,000	22,791,000	1,704,254,000
<b>PROJECT(S)</b>				
Locally-Funded Project(s)			117,440,000	117,440,000
Total, Project(s)			117,440,000	117,440,000
<b>TOTAL NEW APPROPRIATIONS</b>	<b>P 1,432,037,000</b>	<b>P 249,426,000</b>	<b>P 140,231,000</b>	<b>P 1,821,694,000</b>

New Appropriations, by Central/Regional Allocation  
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	<u>Current Operating Expenditures</u>			
	<u>Personnel Services</u>	<u>Maintenance and Other Operating Expenses</u>	<u>Capital Outlays</u>	<u>Total</u>
<b>REGION</b>				
Regional Allocation	P 1,432,037,000	P 249,426,000	P 140,231,000	P 1,821,694,000
National Capital Region (NCR)	1,432,037,000	249,426,000	140,231,000	1,821,694,000
<b>TOTAL NEW APPROPRIATIONS</b>	<b>P 1,432,037,000</b>	<b>P 249,426,000</b>	<b>P 140,231,000</b>	<b>P 1,821,694,000</b>

Special Provision(s)

1. **Organizational Structure.** Notwithstanding any provision of law to the contrary, and within the limits of its appropriations in this Act, the Ombudsman, is hereby authorized: (i) to formulate and implement the organizational structure of the Office of the Ombudsman; (ii) to fix and determine the salaries, allowances and other benefits of its personnel in accordance with the rates and levels authorized under R.A. No. 6758, as amended and R.A. No. 6686, as amended; and (iii) to make adjustments in its Personnel Services itemization including, but not limited to, the transfer of item or creation of new positions, whenever public interest so requires: PROVIDED, That any modification of existing organizational structure and staffing pattern shall comply with existing organization, staffing and position classification and compensation standards, and shall in no case increase the total funding requirements for Personnel Services: PROVIDED,

FURTHER, That the retirement and separation benefits of employees whose positions are affected by such organizational modification shall be paid in accordance with applicable laws, and shall be sourced from any unexpended balance of, or savings in, the appropriations of the Office of the Ombudsman: PROVIDED, FINALLY, That a request on the foregoing changes and modifications shall be submitted to the DBM for proper documentation and to ensure compliance with applicable laws, rules and regulations.

2. Use of Savings. The Ombudsman is hereby authorized to use savings from the appropriations of the Office of the Ombudsman to augment actual deficiencies from any item of its appropriations for the current year, which may include the following purposes: (i) printing and/or publication of decisions, resolutions, and training information materials; (ii) repair, maintenance and improvement of central and regional offices, facilities and equipment; (iii) purchase of equipment, books, journals and periodicals; (iv) necessary expenses for the employment of temporary, contractual and casual employees; and (v) payment of extraordinary and miscellaneous expenses, representation and transportation allowances, and other authorized benefits of its officials and employees, subject to pertinent budgeting, accounting and auditing rules and regulations.

3. Use of Income. The Office of the Ombudsman may use the income generated from fees collected by it, subject to the conditions under pertinent sections in the General Provisions of this Act and for purposes as may be specifically authorized therein or by applicable provisions of law. (CONDITIONAL IMPLEMENTATION - President's Veto Message, December 23, 2014, Volume II-B, page 1553, R.A. No. 10651)

4. Non-Recurring Expenses. All non-recurring appropriations herein such as, but not limited to, foreign-assisted projects and locally-funded projects, shall not form part of the Office of the Ombudsman's appropriations that may not be reduced under Section 38 of R.A. No. 6770.

5. Appropriations for Programs and Specific Activities. The amounts appropriated herein for the programs of the agency shall be used specifically for the following activities in the indicated amounts and conditions:

New Appropriations, by Programs/Activities/Projects

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	<u>Current Operating Expenditures</u>			
	<u>Personnel Services</u>	<u>Maintenance and Other Operating Expenses</u>	<u>Capital Outlays</u>	<u>Total</u>
<b>PROGRAMS</b>				
General Administration and Support				
General Management and Supervision	P 933,330,000	P 186,084,000	P 22,791,000	P 1,142,205,000
Operation and Maintenance of Computerized Management Information System	7,509,000	348,000		7,857,000
Statistical Services	3,969,000			3,969,000
Sub-total, General Administration and Support	944,808,000	186,432,000	22,791,000	1,154,031,000
<b>Operations</b>				
NFO 1: CORRUPTION DETERRENCE SERVICES	487,229,000	62,994,000		550,223,000
General Investigation and Fact-Finding Activities on Complaints Filed	225,797,000	30,988,000		256,785,000
Adjudication on Administrative Cases Filed Directly with, or those Initiated by the Ombudsman	67,165,000	145,000		67,310,000
Prosecution of Complaints/Cases	102,248,000	24,841,000		127,089,000
Prosecution of cases, including filing of the appropriate criminal and civil cases before the Sandiganbayan and regular trial courts	97,093,000	24,501,000		121,594,000

Assessment of criminal and/or civil cases that requires reinvestigation	2,299,000	170,000	2,469,000
Handling of appealed or special cases filed before the Sandiganbayan, Court of Appeals and the Supreme Court	2,856,000	170,000	3,026,000
Public Assistance/Relations and Corruption Prevention	92,019,000	7,020,000	99,039,000
Development and implementation of the Public Assistance Program	50,284,000	5,215,000	55,499,000
Development and implementation of plans and programs to promote and enhance community involvement in the campaign against graft and corruption	7,328,000	225,000	7,553,000
Development and implementation of the "Close Watch Program" (Resident Ombudsman Program) to monitor and prevent incidents of graft and corruption and systematic inefficiencies in graft-prone agencies	22,677,000	184,000	22,861,000
Conduct of continuing research and studies to determine the causes of inefficiency, red tape, corruption, mismanagement, fraud in government and recommend corrective measures	11,730,000	1,396,000	13,126,000
<b>Sub-total, Operations</b>	<b>487,229,000</b>	<b>62,994,000</b>	<b>550,223,000</b>
<b>Total Programs and Activities</b>	<b>1,432,037,000</b>	<b>249,426,000</b>	<b>22,791,000</b>
<b>1,704,254,000</b>			
<b>Locally-Funded Project(s)</b>			
Governance		117,440,000	117,440,000
Governance and Accountability Improvement		117,440,000	117,440,000
Information System Strategic Plan (ISSP)		17,440,000	17,440,000
Construction of OMB-Mindanao Building		100,000,000	100,000,000
<b>Sub-total, Locally-Funded Project(s)</b>		<b>117,440,000</b>	<b>117,440,000</b>
<b>Total Project(s)</b>		<b>117,440,000</b>	<b>117,440,000</b>
<b>TOTAL NEW APPROPRIATIONS</b>	<b>P 1,432,037,000</b>	<b>P 249,426,000</b>	<b>P 140,231,000</b>
			<b>P 1,821,694,000</b>

**New Appropriations, by Object of Expenditures**

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(In Thousand Pesos)

**A. Programs/Locally-Funded Project(s)**

Current Operating Expenditures

## Personnel Services

## Civilian Personnel

## Permanent Positions

Basic Salary	505,742
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Total Permanent Positions	505,742
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## Other Compensation Common to All

Personnel Economic Relief Allowance	27,888
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Representation Allowance	39,264
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Transportation Allowance	39,264
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Clothing and Uniform Allowance	5,810
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Productivity Incentive Allowance	2,324
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Honoraria	6,038
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Year End Bonus	42,146
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Cash Gift	5,810
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Step Increment	1,268
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Total Other Compensation Common to All	169,812
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## Other Compensation for Specific Groups

Magna Carta for Public Health Workers	325
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Lump-sum for filling of Positions	733,633
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Total Other Compensation for Specific Groups	733,958
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## Other Benefits

PAG-IBIG Contributions	1,383
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PhilHealth Contributions	3,677
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Employees Compensation Insurance Premiums	1,383
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Total Other Benefits	6,443
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## Other Personnel Benefits

Pension, Civilian Personnel	16,082
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Total Other Personnel Benefits	16,082
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Total Personnel Services	1,432,037
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## Maintenance and Other Operating Expenses

Travelling Expenses	13,869
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Training and Scholarship Expenses	4,704
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Supplies and Materials Expenses	50,073
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Utility Expenses	34,478
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Communication Expenses	15,483
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Confidential, Intelligence and Extraordinary Expenses	
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Confidential Expenses	3,000
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Extraordinary and Miscellaneous Expenses	14,505
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Professional Services	36,860
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General Services	49,873
Repairs and Maintenance	4,558
Taxes, Insurance Premiums and Other Fees	2,087
Other Maintenance and Operating Expenses	
Advertising Expenses	1,715
Printing and Publication Expenses	1,255
Representation Expenses	1,336
Transportation and Delivery Expenses	2,313
Rent/Lease Expenses	12,549
Subscription Expenses	768
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Total Maintenance and Other Operating Expenses	249,426
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Total Current Operating Expenditures	1,681,463
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Capital Outlays	
Property, Plant and Equipment Outlay	
Land Outlay	16,122
Machinery and Equipment Outlay	24,109
Building Outlay	100,000
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Total Capital Outlays	140,231
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Total Programs/Locally-Funded Project(s)	1,821,694
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TOTAL NEW APPROPRIATIONS	1,821,694
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GENERAL SUMMARY  
OFFICE OF THE OMBUDSMAN

Current Operating Expenditures

<u>Personnel Services</u>	<u>Maintenance and Other Operating Expenses</u>	<u>Capital Outlays</u>	<u>Total</u>
P 1,432,037,000	P 249,426,000	P 140,231,000	P 1,821,694,000
P 1,432,037,000	P 249,426,000	P 140,231,000	P 1,821,694,000

A. OFFICE OF THE OMBUDSMAN

TOTAL NEW APPROPRIATIONS, OFFICE OF THE OMBUDSMAN