## OFFICE OF THE OMBUDSMAN Physical Performance Report As of December 31, 2013

Key Programs/Activities/Projects (P/A/PS)	Performance Indicators	Physical Targets		Actual	Percentage (%) of Accomplishment	Reason for Under/Over Performance (Variance)
		FY 2013 Annual	Jan-Dec.	As of Dece	ember 31, 2013	
(1) Prioritized disposition of complaints and cases involving high-ranking officials, large sums of money, grand corruption cases, and celebrated cases	(2)	(3)	(4)	(5)	(6= 5/4)	(7)
MFO 1 Investigation Services	Number of complaints evaluated	12,792	13,176	11,869	90%	
MFO 2 Administrative Adjudication Services	Number of administrative cases adjudicated	1,804	1,858	3,491	188%	
MFO. 3 Preliminary Investigation Services	Number of preliminary investigation conducted	3,297	3,396	3,905	115%	
MFO 4 Prosecution Services	Number of cases filed before the regular courts	567	584	490	84%	
	Number of cases filed before the Sandiganbayan	300	309	58	19%	
	Number of cases submitted for decision	92	95	59	62%	
	Number of appeals handled and special civil actions filed	288	297	521	175%	
	Number of re-investigations conducted	10	10	18	180%	
Improved "survival" rate of fact-finding  MFO 1			-	_		
Investigation Services	Number of fact-finding and field investigations conducted	2,448	2,521	3,246	129%	
Improved responsiveness of public assistance (RAS and Mediation)			-	_		
MFO 5 Public Assistance Services	Number of requests for assistance disposed of	8,493	8,748	30,165	345%	
	Number of clearances issued	58,713	60,474	108,763	180%	BAA A II

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		FY 2013 Annual	Jan-Dec.	As of December 31, 2013			
(1)	(2)	(3)	(4)	(5)	(6= 5/4)	(7)	
Improved anti-corruption policy and programme coordination among sectors and transparency and credibility	* 4		-	-			
MFO 6 Corruption Prevention Services	Number of Community councils accredited	106	109	311	285%	kandanananan kanon k	
	Number of training programs conducted	19	20	34	170%		
	Number of research conducted	10	10	2	20%		
	Number of publications produced	6	. 6	1	17%		