BAR No. 1



QUARTERLY PHYSICAL REPORT OF OPERATION

As of December 31, 2023

Department: Office of the Ombudsman Agency Operating Unit Organization Code (UACS)

Current year Appropriations
Supplemental Appropriations
Continuing Appropriations
Off-Budget Account

Pariculars	UACS PREXC			hysical Ta					cal Accomp	lishments			Remarks
		1st	2nd	3rd	4th		1st	2nd	3rd			Variance as of	
		Quarte	r Quartei	Quarter	Quarter		Quarter	Quarter	Quarter	4th Quarter	Total	December 31	
_		1 .		l _		7=(3+4+5					12=(8+9+1		
1	2	3	4	5	6	+6)	8	9	10	11	0+11)	13	14
art A.													
Operations	30000000000000												
Organizational Outcome: Reduced Incidence and Impact of corruption and red tape	310000000000000												
ANTI-CORRUPTION INVESTIGATION PROGRAM <u>Outcome Indicators</u>	31010000000000												
 Percentage of completed case build-up reports and fact- finding investigations and/or lifestyle checks resulting in the filing of criminal and/or administrative cases 	310100100001000	8.03%	8.03%	8.03%	8.03%	8.03%	21.47%	21.72%	12.74%	20.80%	19.07%	11.04%	
N: Number of completed investigations resulting in criminal or admin case D: Number of completed investigations							76 354	58 267	40 314	52 250	226 1,185		
													ļ
Output Indicators													
Percentage of case build-up reports and fact-finding investigations and/or lifestyle checks completed N: Number of completed investigations D: Total fact-finding case workload	310100100001000	20.53%	20.53%	20.53%	20.53%	20.53%	19.87% 354 1,782	30.07% 621 2,065	42.16% 935 2,218	47.40% 1,185 2,500	47.40% 1,185 2,500	26.87%	
Percentage of criminal and forfeiture cases investigated and resolved N: Number of criminal and forfeiture cases resolved D: Total criminal and forfeiture case workload	310100100002000	40.03%	40.03%	40.03%	40.03%	40.03%	28.76% 361 1,255	38.31% 641 1673	48.45% 940 1940	53.47% 1,155 2,160	53.47% 1,155 2,160	13.44%	,
Percentage of criminal and forfeiture cases investigated and resolved within a one-year period	310100100002000	17.03%	17.03%	17.03%	17.03%	17.03%	89.20%	88.77%	85.43%	83.81%	83,81%	66.78%	

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Pariculars	UACS PREXC		F	hysical T	argets				ical Accomp	lishments			Remark
		1st Quarte	2nd er Quarte	3rd Quarte	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		Variance as of December 31	
1	2	3	4	5	6	7=(3+4+5 +6)	8	9	10	11	12=(8+9+1 0+11)	13	14
N: Number of criminal and forfeiture cases resolved within one year D: TNumber of criminal and forfeiture cases resolved	7						322 361				968 1,155		
ANTI-CORRUPTION ENFORCEMENT PROGRAM Outcome Indicators	310200000000000												
Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence	310200100002000	12.03%	12.03%	12.03%	12.03%	12.03%	18.75%	80.00%	50.00%	35.27%	40.95%	28.92%	
N: Number of criminal and civil cases tried in court not resulting in approved demurrer							3	32	9	85	129		
D: Number of criminal and civil cases with motion to demur							16	40	18	241	315		
Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused	310200100002000	25.03%	25.03%	25.03%	25.03%	25.03%	65.18%	88.78%	57.25%	56.70%	73.40%	48.37%	
N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused D: Total number of decided criminal and civil cases							234 359	696 784	75 131	237 418	1,242 1,692		
Output Indicators 7. Percentage of administrative cases adjudicated N. Number of administrative cases adjudicated D: Total administrative case workload	10200100001000	40.03%	40.03%	40.03%	40.03%	40.03%	27.56% 331 1,201	37.54% 627 1,670	46.41% 923 1,989	52.23% 1,161 2,223	52.23% 1,161 2,223	12.20%	
one year period	10200100001000	16.03%	16.03%	16.03%	16.03%	16.03%	90.33%	89.79%	87.00%	85.10%	85.10%	69.07%	
N: Number of administrative cases adjudicated within one year D: Number of administrative cases adjudicated							299 331	563 627	803 923	988 1,161	988 1,161		

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Pariculars	UACS PREXC			nysical T				Physic		Remark			
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	Variance as of December 31	
1	2	3	4	5	6	7=(3+4+5 +6)	.8	9	10	11	12=(8+9+1 0+11)	13	14
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM Outcome Indicator	310300000000000												
Percentage of frontline service feedback with a rating of at least very satisfactory	310300100001000	80.03%	80.03%	80.03%	80.03%	80.03%	96.24%	95.69%	99.13%	97.37%	97.33%	17.30%	
N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent D: Total number of accomplished feedback forms							2,126 2,209	1,709 1,786	2,500 2,522	22,366 22,971	28,701 29,488		
Output Indicator													
Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time	310300100001000	77.03%	77.03%	77.03%	77.03%	77.03%	97.82%	98.35%	98.57%	98.57%	98.38%	21.35%	
N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer D: Total requests and grievance case workload							538 550	655 666	690 700	1,035 1,050	2,918 2,966		
CORRUPTION PREVENTION PROGRAM 3 Outcome Indicator	10400000000000												
11. Percentage of satisfied integrity promotion program beneficiaries 33	10400100001000	80.03%	80.03%	80.03%	80.03%	80.03%	93.65%	94.17%	98.40%	97.87%	95.72%	15.69%	
N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent							1,356	1,340	1,172	919	4,787		
D: Total number of beneficiaries who rated the program							1,448	1,423	1,191	939	5,001		

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Pariculars	UACS PREXC Physical Targets							Physic		Remarks			
		1st	2nd	3rd	4th		1st	2nd	3rd			Variance as of	
		Quarter	Quarter	Quarter	Quarter	Total	Quarter	Quarter	Quarter	4th Quarter	Total	December 31	
						7=(3+4+5					12=(8+9+1		
1	2	3	4	5	6	+6)	8	9	10	11	0+11)	13	14
 Number of integrity and anti-corruption advocates capacitated and mobilized 	310400100001000	1,263	1,263	1,262	1,262	5,050	1,882	2,227	1,533	1,038	6,680	1,631	
Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs													

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