

QUARTERLY PHYSICAL REPORT OF OPERATION  
As of September 30, 2023

Department: Office of the Ombudsman  
Agency  
Operating Unit  
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of September 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A.													
<b>I. Operations</b>	3000000000000000												
<b><u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u></b>	3100000000000000												
<b>ANTI-CORRUPTION INVESTIGATION PROGRAM</b>	3101000000000000												
<b><u>Outcome Indicators</u></b>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	8.03%	8.03%	8.03%	8.03%	8.03%	21.47%	21.72%	12.74%		18.61%	10.58%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							76	58	40		174		
<i>D: Number of completed investigations</i>							354	267	314		935		
<b><u>Output Indicators</u></b>													
2. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.53%	20.53%	20.53%	20.53%	20.53%	19.87%	30.07%	42.16%		42.16%	21.63%	
<i>N: Number of completed investigations</i>							354	621	935		935		
<i>D: Total fact-finding case workload</i>							1,782	2065	2218		2218		
3. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	40.03%	40.03%	40.03%	40.03%	40.03%	28.49%	38.04%	48.00%		48.00%	7.97%	
<i>N: Number of criminal and forfeiture cases resolved</i>							361	641	934		934		
<i>D: Total criminal and forfeiture case workload</i>							1,267	1685	1946		1,946		

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		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.03%	17.03%	17.03%	17.03%	17.03%	89.20%	88.77%	85.97%		85.97%	68.94%	
							322	569	803		803		
							361	641	934		934		
<b>ANTI-CORRUPTION ENFORCEMENT PROGRAM</b> <i>Outcome Indicators</i>	310200000000000												
5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	12.03%	12.03%	12.03%	12.03%	12.03%	18.75%	80.00%	50.00%		59.46%	47.43%	
							3	32	9		44		
							16	40	18		74		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.03%	25.03%	25.03%	25.03%	25.03%	65.18%	88.78%	57.25%		78.89%	53.86%	
							234	696	75		1005		
							359	784	131		1274		
<i>Output Indicators</i>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.03%	40.03%	40.03%	40.03%	40.03%	27.37%	37.34%	46.02%		46.02%	5.99%	
							332	628	918		918		
							1,213	1682	1995		1,995		
8. Percentage of administrative cases adjudicated within a one-year period	310200100001000	16.03%	16.03%	16.03%	16.03%	16.03%	90.36%	89.65%	87.47%		87.47%	71.44%	

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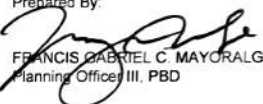
Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of September 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
<i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>							300 332	563 628	803 918		803 918		
<b>OMBUDSMAN PUBLIC ASSISTANCE PROGRAM</b> <u>Outcome Indicator</u> 9. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	3103000000000000 310300100001000	80.03%	80.03%	80.03%	80.03%	80.03%	96.24% 2,126 2,209	95.69% 1709 1786	99.13% 2500 2522		97.21% 6335 6517	✓	17.18%
<u>Output Indicator</u> 10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i>	310300100001000	77.03%	77.03%	77.03%	77.03%	77.03%	97.82% 538 550	98.35% 655 666	98.57% 690 700		98.28% 1883 1916	✓	21.25%
<b>CORRUPTION PREVENTION PROGRAM</b> <u>Outcome Indicator</u> 11. Percentage of satisfied integrity promotion program beneficiaries <i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i>	3104000000000000 310400100001000	80.03%	80.03%	80.03%	80.03%	80.03%	93.65% 1,356	94.17% 1340	98.40% 1172		95.22% 3868	✓	15.19%

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<i>D: Total number of beneficiaries who rated the program</i>							1,448	1423	1191		4062		
<u>Output Indicators</u>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized  Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	1,263	1,263	1,262	1,262	5,050	1882	2227	1512		5621	1,834	

Prepared By:  
  
FRANCIS GABRIEL C. MAYORALGO  
Planning Officer III, PBD

  
CHRISTOPHER P. LIM  
Acting Director II, FMS

In coordination with:  
  
ADORIE T. CORNITO  
Officer-in-Charge FMIO

Approved by:  
  
SAMUEL R. MARTIRES  
Ombudsman