

QUARTERLY PHYSICAL REPORT OF OPERATION
As of September 30, 2020

Department: Office of the Ombudsman
Agency
Operating Unit
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of September 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A.													
I. Operations	3000000000000000												
Organizational Outcome: Reduced Incidence and Impact of corruption and red tape	3100000000000000												
ANTI-CORRUPTION INVESTIGATION PROGRAM	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	8.00%	8.00%	8.00%	8.00%	8.00%	11.09%	8.70%	12.94%		11.26%	3.26%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							55	2	11		68		
<i>D: Number of completed investigations</i>							496	23	85		604		
<u>Output Indicators</u>													
2. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.50%	20.50%	20.50%	20.50%	20.50%	11.60%	0.61%	2.16%		13.58%	-6.92%	
<i>N: Number of completed investigations</i>							496	23	85		604		
<i>D: Total fact-finding case workload</i>							4,276	3793	3928		4,447		
3. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	18.49%	0.81%	19.47%		33.19%	-6.81%	
<i>N: Number of criminal and forfeiture cases resolved</i>							276	10	271		557		
<i>D: Total criminal and forfeiture case workload</i>							1,493	1240	1392		1,678		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	58.70%	70.00%	26.32%		43.30%	26.30%	
							162	7	70		239		
							276	10	266		552		
ANTI-CORRUPTION ENFORCEMENT PROGRAM <i>Outcome Indicators</i>	310200000000000												
5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	12.00%	12.00%	12.00%	12.00%	12.00%	71.09%	100.00%	84.00%		72.57%	60.57%	
							150	1	21		172		
							211	1	25		237		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	70.72%	20.00%	57.58%		67.73%	42.73%	
							215	1	38		254		
							304	5	66		375		
<i>Output Indicators</i>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	19.62%	1.38%	19.71%		34.51%	-5.49%	
							311	18	287		616		
							1,585	1300	1456		1,785		
8. Percentage of administrative cases adjudicated within a one-year period	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	54.02%	83.33%	30.31%		43.83%	27.83%	

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<i>N: Number of administrative cases adjudicated within one year</i>							168	15	87		270		
<i>D: Number of administrative cases adjudicated</i>							311	18	287		616		
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM	3103000000000000												
<u>Outcome Indicator</u>													
9. Percentage of frontline service feedback with a rating of at least very satisfactory	310300100001000	80.00%	80.00%	80.00%	80.00%	80.00%	97.78%	96.36%	96.46%		97.55%	17.55%	
<i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i>							4,352	424	436		5212		
<i>D: Total number of accomplished feedback forms</i>							4,451	440	452		5343		
<u>Output Indicator</u>													
10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	94.69%	92.24%	63.73%		82.86%	5.86%	
<i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i>							677	107	318		1102		
<i>D: Total requests and grievance case workload</i>							715	116	499		1330		
CORRUPTION PREVENTION PROGRAM	3104000000000000												
<u>Outcome Indicator</u>													
11. Percentage of satisfied integrity promotion program beneficiaries	310400100001000	80.00%	80.00%	80.00%	80.00%	80.00%	98.90%	98.45%	98.45%		98.84%	18.84%	
<i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i>							1,529	127	127		1783		

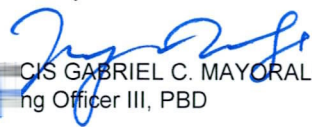
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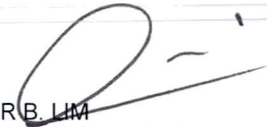
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D: Total number of beneficiaries who rated the program							1,546	129	129		1804		
<u>Output Indicators</u>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized	310400100001000	2,500	2,500	2,500	2,500	10,000	1843	145	145		2133	(5,367)	
Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs													

Prepared By:

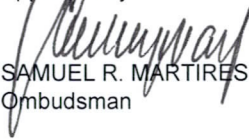

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