As of March 31, 2019

Department: Office of the Ombudsman Agency Operating Unit Organization Code (UACS)

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Pariculars	UACS PREXC		Phy	/sical Tar	gets			Physical		Remarks			
		1st	2nd	3rd	4th		1st	2nd	3rd	4th		Variance as of	
		Quarter	Quarter	Quarter	Quarter	Total	Quarter	Quarter	Quarter	Quarter	Total	March 31	
	1	Ī		Ì		7=(3+4+					12=(8+9+1		
1	2	3	4	5	6	5+6)	8	9	10	11	0+11)	13	14
Part A.										!			
I. Operations	30000000000000												
Organizational Outcome: Reduced Incidence and Impact of corruption and red tape	310000000000000		i					-		:			
ANTI-CORRUPTION INVESTIGATION PROGRAM Outcome Indicators	310100000000000		:										
<ol> <li>Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases</li> </ol>	310100100001000	17.88%	17.88%	17.88%	17.88%	17.88%	21.01%				21.01%	3.13%	:
N: Number of completed investigations resulting in criminal or admin case D: Number of completed investigations		į					54 257				54 257		
Percentage of criminal and civil cases filed in court not resulting in quashal of information or outright dismissal of case	310100100002000	- 86.00%	-86.00%	86.00%	86.00%	86.00%	- 99.60%				99.60%	13.60%	
N: Total number of information filed in court not resulting in quashal or outright dismissal D: Total number of information filed in court							1494 1500				1494 1500		
Output Indicators	-			• <b></b>							<b></b>	<b></b>	<b></b>
3. Percentage of fact-finding investigations and lifestyle checks completed  N: Number of completed investigations  D: Total fact-finding case workload	310100100001000	20.00%	20.00%	20.00%	20.00%	20.00%	6.58% 257 3,906				6.58% 257 3,906	-13.42%	

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Pariculars	UACS PREXC								Physical Accomplishments						
		1st	2nd	3rd	4th		1st	2nd	3rd	4th		Variance as of			
		Quarter	Quarter	Quarter	Quarter	Total	Quarter	Quarter	Quarter	Quarter	Total	March 31			
4			4	_	_	7=(3+4+	l .		40	44	12=(8+9+1	40	١,		
	2	3	4	5	6	5+6)	8	9	10	11	0+11)	13	1		
Percentage of criminal and forfeiture cases	·						<u></u>								
investigated and resolved	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	10.07%				10.07%	-29.93%			
N: Number of criminal and forfeiture cases resolved							221				· 221				
D: Total criminal and forfeiture case workload							2,195				2,195				
Percentage of criminal and forfeiture cases							<b></b>								
investigated and resolved within a one-year period	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	62.90%				62.90%	45.90%			
N: Number of criminal and forfeiture cases resolved									]				]		
within one year							139				139				
D: TNumber of criminal and forfeiture cases resolved							221				221				
ANTI-CORRUPTION ENFORCEMENT PROGRAM	3102000000000000														
Outcome Indicators	0102000000000														
6. Percentage of criminal and civil cases tried in court not							·								
resulting in an approved demurrer to evidence	310200100002000	10.00%	10.00%	10.00%	10.00%	10.00%	55.93%				55.93%	45.93%			
N: Number of criminal and civil cases tried in court not															
resulting in approved demurrer							66				66				
D: Number of criminal and civil cases with motion to															
demur							118				118				
7. Percentage of criminal and civil cases decided by the	<b></b>								•••••				<b></b>		
court resulting in conviction of at least 1 accused	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	73.65%				73.65%	48.65%			
N: Number of decided criminal and civil cases resulting in															
conviction of at least 1 accused							204				204				
D: Total number of decided criminal and civil cases							277				277		I		

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Pariculars	UACS PREXC		Phy	/sical Tar	gets			Physical		Remarks			
		1st	2nd	3rd	4th		1st	2nd	3rd	4th		Variance as of	
GARAGE AND THE CONTRACT OF THE		Quarter	Quarter	Quarter	Quarter	Total	Quarter	Quarter_	Quarter	Quarter	Total	March 31	
1	2	3	4	5	6	7=(3+4+ 5+6)	8	9	10	11	12=(8+9+1 0+11)	13	1
8. Percentage of decisions in appealed administrative cases affirmed by the appellate courts  N: Number of appealed decisions in administrative cases affirmed by the appellate courts  D: Total number of appealed administrative cases	310200100003000	85.10%	85.10%	85.10%	85.10%	85.10%	89.40% 135 151	-			89.40% 135 151	4.30%	
Output Indicators  9. Percentage of administrative cases adjudicated  N: Number of administrative cases adjudicated  D: Total administrative case workload	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	10.00% 244 2,440		***************************************		10.00% 244 2,440	-30.00%	
Percentage of administrative cases adjudicated within a one-year period     N: Number of administrative cases adjudicated within one year     D: Number of administrative cases adjudicated	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	65.98% 161 244				65.98% 161 244	49.98%	
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM  Outcome Indicator  11. Percentage of frontline service feedback with a rating of at least very satisfactory  N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent	3103000000000000 310300100001000	75.00%	75.00%	75.00%	75.00%	75.00%	97.28%				97.28%		
D: Total number of accomplished feedback forms  Output Indicator  12. Percentage of requests for assistance and grievances							3,457				3457	I .	
	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	96.85%				96.85%	19.85%	,

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Pariculars	UACS PREXC		Phy	sical Tar	gets			Physical		Remarks			
		1st	2nd	3rd	4th		1st	2nd	3rd	4th		Variance as of	
		Quarter	Quarter	Quarter	Quarter	Total	Quarter	Quarter	Quarter	Quarter	Total	March 31	
						7=(3+4+					12=(8+9+1		
1	2	3	4	5	6	5+6)	8	9	10	11	0+11)	13	14
N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer  D: Total requests and grievance case workload							1,139 1,176				1139 1176		
CORRUPTION PREVENTION PROGRAM  Outcome Indicator	310400000000000												
Percentage of satisfied integrity promotion program beneficiaries	310400100001000	75.00%	75.00%	75.00%	75.00%	75.00%	99.25%				99.25%	24.25%	
N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent							3,294				3294		
D: Total number of beneficiaries who rated the program							3,319				3319		
Output Indicators	:									İ			
Number of integrity assessments conducted or corruption diagnostics conducted	310400100002000	10	10	10	10	40	14.				14	4	1
Total number of agency processes or systems subjected to integrity assessment or corruption diagnostic studies													

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Pariculars	UACS PREXC	Physical Targets					Physical		Remarks				
		1st	2nd	3rd	4th		1st	2nd	3rd	4th		Variance as of	
		Quarter	Quarter	Quarter	Quarter	Total	Quarter	Quarter	Quarter	Quarter	Total	March 31	
						7=(3+4+					12=(8+9+1		
1	2	3	4	5	6	5+6)	8	9	10	11	0+11)	13	14
15. Number of integrity and anti-corruption advocates capacitated and mobilized	310400100001000	2,250	2,250	2,250	2,250	9,000	3590				3590	1340	_
Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs							·						

Prepared By:

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