

QUARTERLY PHYSICAL REPORT OF OPERATION
As of September 30, 2019

Department: Office of the Ombudsman
Agency
Operating Unit
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of September 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A.													
I. Operations	3000000000000000												
<u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u>	3100000000000000												
ANTI-CORRUPTION INVESTIGATION PROGRAM	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	17.88%	17.88%	17.88%	17.88%	17.88%	23.11%	7.46%	17.25%		14.24%	-3.64%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							61	40	74		175		
<i>D: Number of completed investigations</i>							264	536	429		1229		
2. Percentage of criminal and civil cases filed in court not resulting in quashal of information or outright dismissal of case	310100100002000	86.00%	86.00%	86.00%	86.00%	86.00%	100.00%	100.00%	100.00%		100.00%	14.00%	
<i>N: Total number of information filed in court not resulting in quashal or outright dismissal</i>							702	29	11		742		
<i>D: Total number of information filed in court</i>							702	29	11		742		
<u>Output Indicators</u>													
3. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.00%	20.00%	20.00%	20.00%	20.00%	5.03%	9.21%	7.00%		17.74%	-2.26%	
<i>N: Number of completed investigations</i>							264	536	429		1229		
<i>D: Total fact-finding case workload</i>							5,249	5818	6127		6,927		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved <i>N: Number of criminal and forfeiture cases resolved</i> <i>D: Total criminal and forfeiture case workload</i>	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	18.70%	22.42%	30.55%		47.61%	7.61%	
							448	515	903		1866		
							2,396	2297	2956		3,919		
5. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	65.85%	62.33%	51.27%		57.82%	40.82%	
							295	321	463		1079		
							448	515	903		1866		
ANTI-CORRUPTION ENFORCEMENT PROGRAM <u>Outcome Indicators</u>	310200000000000												
6. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	10.00%	10.00%	10.00%	10.00%	10.00%	57.02%	60.34%	19.08%		40.18%	30.18%	
							69	35	29		133		
							121	58	152		331		
7. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	73.65%	51.79%	56.80%		60.43%	35.43%	
							204	130	234		568		
							277	251	412		940		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
8. Percentage of decisions in appealed administrative cases affirmed by the appellate courts <i>N: Number of appealed decisions in administrative cases affirmed by the appellate courts</i> <i>D: Total number of appealed administrative cases</i>	310200100003000	85.10%	85.10%	85.10%	85.10%	85.10%	89.40%	89.57%	93.02%		90.63%	5.53%	
							135	103	120		358		
							151	115	129		395		
<u>Output Indicators</u>													
9. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	18.80%	22.25%	30.44%		48.46%	8.46%	
							496	570	928		1,994		
							2,638	2562	3049		4,115		
10. Percentage of administrative cases adjudicated within a one-year period <i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	65.52%	62.11%	51.94%		58.22%	42.22%	
							325	354	482		1,161		
							496	570	928		1,994		
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u>	310300000000000												
11. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	310300100001000	75.00%	75.00%	75.00%	75.00%	75.00%	97.47%	96.20%	95.46%		96.22%	21.22%	
							3,618	4103	5713		13434		
							3,712	4265	5985		13962		
<u>Output Indicator</u>													
12. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	96.78%	94.42%	93.67%		94.95%	17.95%	


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15. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	2,250	2,250	2,250	2,250	9,000	3996	3323	3695		11014	4,264	

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