

QUARTERLY PHYSICAL REPORT OF OPERATION

As of March 31, 2021

Department: Office of the Ombudsman

Agency

Operating Unit

Organization Code (UACS)

| | |
|--|-----------------------------|
| | Current year Appropriations |
| | Supplemental Appropriations |
| | Continuing Appropriations |
| | Off-Budget Account |

| Particulars | UACS PREXC | Physical Targets | | | | | Physical Accomplishments | | | | | Variance as of March 31 | Remarks |
|---|------------------|------------------|-------------|-------------|-------------|----------------------|--------------------------|-------------|-------------|-------------|-------------------------|-------------------------|---------|
| | | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total 7=(3+4+5+6) | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total 12=(8+9+10+11) | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| Part A. | | | | | | | | | | | | | |
| I. Operations | 3000000000000000 | | | | | | | | | | | | |
| <u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u> | 3100000000000000 | | | | | | | | | | | | |
| <u>ANTI-CORRUPTION INVESTIGATION PROGRAM</u> | 3101000000000000 | | | | | | | | | | | | |
| <u>Outcome Indicators</u> | | | | | | | | | | | | | |
| 1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases | 310100100001000 | 8.01% | 8.01% | 8.01% | 8.01% | 8.01% | 14.77% | | | | 14.77% | 6.76% | |
| <i>N: Number of completed investigations resulting in criminal or admin case</i> | | | | | | | 35 | | | | 35 | | |
| <i>D: Number of completed investigations</i> | | | | | | | 237 | | | | 237 | | |
| <u>Output Indicators</u> | | | | | | | | | | | | | |
| 2. Percentage of fact-finding investigations and lifestyle checks completed | 310100100001000 | 20.51% | 20.51% | 20.51% | 20.51% | 20.51% | 9.09% | | | | 9.09% | -11.42% | |
| <i>N: Number of completed investigations</i> | | | | | | | 237 | | | | 237 | | |
| <i>D: Total fact-finding case workload</i> | | | | | | | 2,606 | | | | 2,606 | | |
| 3. Percentage of criminal and forfeiture cases investigated and resolved | 310100100002000 | 40.01% | 40.01% | 40.01% | 40.01% | 40.01% | 21.03% | | | | 21.03% | -18.98% | |
| <i>N: Number of criminal and forfeiture cases resolved</i> | | | | | | | 122 | | | | 122 | | |
| <i>D: Total criminal and forfeiture case workload</i> | | | | | | | 580 | | | | 580 | | |

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|---|-----------------|------------------|-------------|-------------|-------------|----------------------|--------------------------|-------------|-------------|-------------|-------------------------|-------------------------|---------|
| | | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total 7=(3+4+5+6) | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total 12=(8+9+10+11) | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i> | 310100100002000 | 17.01% | 17.01% | 17.01% | 17.01% | 17.01% | 13.93% | | | | 13.93% | -3.08% | |
| | | | | | | | 17 | | | | 17 | | |
| | | | | | | | 122 | | | | 122 | | |
| ANTI-CORRUPTION ENFORCEMENT PROGRAM <u>Outcome Indicators</u> | 310200000000000 | | | | | | | | | | | | |
| 5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i> | 310200100002000 | 12.01% | 12.01% | 12.01% | 12.01% | 12.01% | 70.00% | | | | 70.00% | 57.99% | |
| | | | | | | | 7 | | | | 7 | | |
| | | | | | | | 10 | | | | 10 | | |
| 6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i> | 310200100002000 | 25.01% | 25.01% | 25.01% | 25.01% | 25.01% | 61.49% | | | | 61.49% | 36.48% | |
| | | | | | | | 91 | | | | 91 | | |
| | | | | | | | 148 | | | | 148 | | |
| <u>Output Indicators</u> | | | | | | | | | | | | | |
| 7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i> | 310200100001000 | 40.01% | 40.01% | 40.01% | 40.01% | 40.01% | 20.07% | | | | 20.07% | -19.94% | |
| | | | | | | | 123 | | | | 123 | | |
| | | | | | | | 613 | | | | 613 | | |
| 8. Percentage of administrative cases adjudicated within a one-year period | 310200100001000 | 16.01% | 16.01% | 16.01% | 16.01% | 16.01% | 19.51% | | | | 19.51% | 3.50% | |

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|--|-------------------------------------|------------------|-------------|-------------|-------------|----------------------|--------------------------|-------------|-------------|-------------|-------------------------|-------------------------|---------|
| | | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total 7=(3+4+5+6) | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total 12=(8+9+10+11) | | |
| 1 | 2 | 3 | 4 | 5 | 6 | | 8 | 9 | 10 | 11 | | 13 | 14 |
| <i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i> | | | | | | | 24 123 | | | | 24 123 | | |
| OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u> 9. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i> | 3103000000000000 310300100001000 | 80.01% | 80.01% | 80.01% | 80.01% | 80.01% | 99.40% 167 168 | | | | 99.40% 167 168 | 19.39% | |
| <u>Output Indicator</u> 10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i> | 310300100001000 | 77.01% | 77.01% | 77.01% | 77.01% | 77.01% | 85.71% 336 392 | | | | 85.71% 336 392 | 8.70% | |
| CORRUPTION PREVENTION PROGRAM <u>Outcome Indicator</u> 11. Percentage of satisfied integrity promotion program beneficiaries <i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i> | 3104000000000000 310400100001000 | 80.01% | 80.01% | 80.01% | 80.01% | 80.01% | 0.00% - 0 | | | | 0.00% 0 | -80.01% | |

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| 1 | 2 | 3 | 4 | 5 | 6 | | 8 | 9 | 10 | 11 | | 13 | 14 |
| <i>D: Total number of beneficiaries who rated the program</i> | | | | | | | - | | | | 0 | | |
| <u>Output Indicators</u> | | | | | | | | | | | | | |
| 12. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs | 310400100001000 | 2,503 | 2,503 | 2,502 | 2,502 | 10,010 | 0 | | | | 0 | (10,010) | |

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