

## QUARTERLY PHYSICAL REPORT OF OPERATION

As of June 30, 2020 ✓

Department: Office of the Ombudsman

Agency

Operating Unit

Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of June 30 ✓	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6		8	9	10	11		13	14
Part A.													
I. Operations	3000000000000000												
<u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u>	3100000000000000												
<b>ANTI-CORRUPTION INVESTIGATION PROGRAM</b>	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	8.00%	8.00%	8.00%	8.00%	✓ 8.00%	16.78%	13.04%			16.28%	8.28%	✓
<i>N: Number of completed investigations resulting in criminal or admin case</i>							25	3			28		
<i>D: Number of completed investigations</i>							149	23			172		
<u>Output Indicators</u>													
2. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.50%	20.50%	20.50%	20.50%	✓ 20.50%	5.03%	0.81%			5.78%	-14.72%	✓
<i>N: Number of completed investigations</i>							149	23			172		
<i>D: Total fact-finding case workload</i>							2,963	2826			2,975		
3. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	40.00%	40.00%	40.00%	40.00%	✓ 40.00%	18.81%	13.57%			18.28%	-21.72%	✓
<i>N: Number of criminal and forfeiture cases resolved</i>							111	65			176		
<i>D: Total criminal and forfeiture case workload</i>							590	479			963		

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1	2	3	4	5	6		8	9	10	11		13	14
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	✓17.00%	72.07%	55.38%			65.91%	48.91%	
							80	36			116		
							111	65			176		
<b>ANTI-CORRUPTION ENFORCEMENT PROGRAM</b> <u>Outcome Indicators</u>	310200000000000												
5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	12.00%	12.00%	12.00%	12.00%	✓12.00%	87.65%	100.00%			87.72%	75.72%	
							149	1			150		
							170	1			171		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	✓25.00%	70.17%	0.00%			69.93%	44.93%	
							207	0			207		
							295	1			296		
<u>Output Indicators</u>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	✓40.00%	19.50%	11.66%			20.10%	-19.90%	
							133	64			197		
							682	549			980		
8. Percentage of administrative cases adjudicated within a one-year period	310200100001000	16.00%	16.00%	16.00%	16.00%	✓16.00%	72.93%	60.94%			69.04%	53.04%	

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<i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>							97 133	39 64			136 197		
<b>OMBUDSMAN PUBLIC ASSISTANCE PROGRAM</b> <u>Outcome Indicator</u> 9. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	3103000000000000 310300100001000	80.00%	80.00%	80.00%	80.00%	✓ 80.00%	98.36% 1,081 1,099	96.36% 424 440			97.79% 1505 1539	17.79%	
<u>Output Indicator</u> 10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i>	310300100001000	77.00%	77.00%	77.00%	77.00%	✓ 77.00%	92.97% 119 128	98.44% 63 64			94.79% 182 192	17.79%	
<b>CORRUPTION PREVENTION PROGRAM</b> <u>Outcome Indicator</u> 11. Percentage of satisfied integrity promotion program beneficiaries <i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i>	3104000000000000 310400100001000	80.00%	80.00%	80.00%	80.00%	✓ 80.00%	99.64% 554	98.45% 127			99.42% 681	19.42%	

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D: Total number of beneficiaries who rated the program							556	129			685		
<u>Output Indicators</u>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized  Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	2,500	2,500	2,500	2,500	✓ 10,000	700	0			700 ✓	(4,300) ✓	

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