

QUARTERLY PHYSICAL REPORT OF OPERATION  
As of December 31, 2020

Department: Office of the Ombudsman  
Agency  
Operating Unit  
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of December 31	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A.													
I. Operations	3000000000000000												
<b>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</b>	3100000000000000												
<b>ANTI-CORRUPTION INVESTIGATION PROGRAM</b>	3101000000000000												
<i>Outcome Indicators</i>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	8.00%	8.00%	8.00%	8.00%	8.00%	15.54%	6.25%	12.94%	20.28%	16.17%	8.17%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							103	3	11	58	175		
<i>D: Number of completed investigations</i>							663	48	85	286	1082		
<i>Output Indicators</i>													
2. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.50%	20.50%	20.50%	20.50%	20.50%	24.22%	1.47%	2.52%	6.78%	21.57%	1.07%	
<i>N: Number of completed investigations</i>							663	48	85	286	1082		
<i>D: Total fact-finding case workload</i>							2,737	3262	3372	4221	5017		
3. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	23.16%	8.89%	21.40%	23.23%	48.78%	8.78%	
<i>N: Number of criminal and forfeiture cases resolved</i>							167	120	299	273	859		
<i>D: Total criminal and forfeiture case workload</i>							721	1350	1397	1,175	1,761		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	64.07%	52.50%	26.09%	20.88%	35.51%	18.51%	
							107	63	78	57	305		
							167	120	299	273	859		
<b>ANTI-CORRUPTION ENFORCEMENT PROGRAM</b> <i>Outcome Indicators</i>	310200000000000												
5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	12.00%	12.00%	12.00%	12.00%	12.00%	57.14%	200.00%	67.57%	100.00%	60.57%	48.57%	
							152	2	25	13	192		
							266	1	37	13	317		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	74.44%	33.33%	60.27%	77.71%	72.94%	47.94%	
							265	3	44	122	434		
							356	9	73	157	595		
<i>Output Indicators</i>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	23.80%	8.95%	20.52%	25.28%	50.43%	10.43%	
							204	126	300	314	944		
							857	1408	1462	1242	1,872		
8. Percentage of administrative cases adjudicated within a one-year period	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	59.80%	52.38%	36.33%	21.66%	38.67%	22.67%	



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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
<i>N: Number of administrative cases adjudicated within one year</i>							122	66	109	68	365		
<i>D: Number of administrative cases adjudicated</i>							204	126	300	314	944		
<b>OMBUDSMAN PUBLIC ASSISTANCE PROGRAM</b>	3103000000000000												
<u>Outcome Indicator</u>													
9. Percentage of frontline service feedback with a rating of at least very satisfactory	310300100001000	80.00%	80.00%	80.00%	80.00%	80.00%	97.78%	96.36%	96.46%	97.14%	97.55%	17.55%	
<i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i>							4,352	424	436	34	5246		
<i>D: Total number of accomplished feedback forms</i>							4,451	440	452	35	5378		
<u>Output Indicator</u>													
10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	94.69%	92.24%	63.73%	76.99%	81.67%	4.67%	
<i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i>							677	107	318	261	1363		
<i>D: Total requests and grievance case workload</i>							715	116	499	339	1669		
<b>CORRUPTION PREVENTION PROGRAM</b>	3104000000000000												
<u>Outcome Indicator</u>													
11. Percentage of satisfied integrity promotion program beneficiaries	310400100001000	80.00%	80.00%	80.00%	80.00%	80.00%	98.99%	99.03%	98.72%	98.57%	98.87%	18.87%	
<i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i>							1,762	1231	926	826	4745		

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<i>D: Total number of beneficiaries who rated the program</i>							1,780	1243	938	838	4799		
<i>Output Indicators</i>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	2,500	2,500	2,500	2,500	10,000	2100	1347	1046	934	5427	(4,573)	

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