

QUARTERLY PHYSICAL REPORT OF OPERATION

As of June 30, 2023

Department: Office of the Ombudsman

Agency

Operating Unit

Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of June 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A.													
I. Operations	3000000000000000												
<u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u>	3100000000000000												
ANTI-CORRUPTION INVESTIGATION PROGRAM	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	8.03%	8.03%	8.03%	8.03%	8.03%	21.47%	16.67%			19.96%	✓	11 93%
N: Number of completed investigations resulting in criminal or admin case							76	27			103		
D: Number of completed investigations							354	162			516		
<u>Output Indicators</u>													
2. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.53%	20.53%	20.53%	20.53%	20.53%	19.87%	25.32%			25.32%	✓	4.79%
N: Number of completed investigations							354	516			516		
D: Total fact-finding case workload							1,782	2038			2038		
3. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	40.03%	40.03%	40.03%	40.03%	40.03%	28.68%	35.36%			35.36%	✓	-4.67%
N: Number of criminal and forfeiture cases resolved							362	546			546		
D: Total criminal and forfeiture case workload							1,262	1544			1,544		

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.03%	17.03%	17.03%	17.03%	17.03%	89.23%	91.85%			90.11%	✓ 73.08%	
							323	169			492		
							362	184			546		
ANTI-CORRUPTION ENFORCEMENT PROGRAM <u>Outcome Indicators</u>	310200000000000												
5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	12.03%	12.03%	12.03%	12.03%	12.03%	18.75%	86.67%			51.61%	✓ 39.58%	
							3	13			16		
							16	15			31		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.03%	25.03%	25.03%	25.03%	25.03%	65.36%	91.48%			82.38%	✓ 57.35%	
							234	612			846		
							358	669			1027		
<u>Output Indicators</u>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.03%	40.03%	40.03%	40.03%	40.03%	27.66%	34.42%			34.42%	✓ -5.61%	
							333	528			528		
							1,204	1534			1,534		
8. Percentage of administrative cases adjudicated within a one-year period	310200100001000	16.03%	16.03%	16.03%	16.03%	16.03%	90.39%	91.79%			90.91%	✓ 74.88%	

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N: Number of administrative cases adjudicated within one year D: Number of administrative cases adjudicated							301 333	179 195			480 528		
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u> 9: Percentage of frontline service feedback with a rating of at least very satisfactory N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent D: Total number of accomplished feedback forms	3103000000000000 310300100001000	80.03%	80.03%	80.03%	80.03%	80.03%	96.24% 2,126 2,209	96.21% 1167 1213			96.23% 3293 3422	✓ 16.20%	
<u>Output Indicator</u> 10: Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer D: Total requests and grievance case workload	310300100001000	77.03%	77.03%	77.03%	77.03%	77.03%	97.82% 538 550	98.40% 369 375			98.05% 907 925	✓ 21.02%	
CORRUPTION PREVENTION PROGRAM <u>Outcome Indicator</u> 11: Percentage of satisfied integrity promotion program beneficiaries N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent	3104000000000000 310400100001000	80.03%	80.03%	80.03%	80.03%	80.03%	93.65% 1,356	93.41% 879			93.55% 2235	✓ 13.52%	

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D: Total number of beneficiaries who rated the program							1,448	941			2389		
<u>Output Indicators</u>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	1,263	1,263	1,262	1,262	5,050	1882	1479			3361	836	

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