

QUARTERLY PHYSICAL REPORT OF OPERATION
As of June 30, 2019

Department: Office of the Ombudsman
Agency
Operating Unit
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of June 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A.													
I. Operations	3000000000000000												
<u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u>	3100000000000000												
<u>ANTI-CORRUPTION INVESTIGATION PROGRAM</u>	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	17.88%	17.88%	17.88%	17.88%	17.88%	23.11%	7.46%			12.63%	-5.26%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							61	40			101		
<i>D: Number of completed investigations</i>							264	536			800		
2. Percentage of criminal and civil cases filed in court not resulting in quashal of information or outright dismissal of case	310100100002000	86.00%	86.00%	86.00%	86.00%	86.00%	99.60%	100.00%			99.61%	13.61%	
<i>N: Total number of information filed in court not resulting in quashal or outright dismissal</i>							1494	31			1525		
<i>D: Total number of information filed in court</i>							1500	31			1531		
<u>Output Indicators</u>													
3. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.00%	20.00%	20.00%	20.00%	20.00%	5.03%	9.21%			13.15%	-6.85%	
<i>N: Number of completed investigations</i>							264	536			800		
<i>D: Total fact-finding case workload</i>							5,249	5818			6,082		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved <i>N: Number of criminal and forfeiture cases resolved</i> <i>D: Total criminal and forfeiture case workload</i>	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	7.95%	7.29%			13.90%	-26.10%	
							284	270			554		
							3,571	3703			3,987		
5. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	51.41%	54.44%			52.89%	35.89%	
							146	147			293		
							284	270			554		
ANTI-CORRUPTION ENFORCEMENT PROGRAM <i>Outcome Indicators</i>	310200000000000												
6. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	10.00%	10.00%	10.00%	10.00%	10.00%	57.02%	60.34%			58.10%	48.10%	
							69	35			104		
							121	58			179		
7. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	73.65%	51.79%			63.26%	38.26%	
							204	130			334		
							277	251			528		

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8. Percentage of decisions in appealed administrative cases affirmed by the appellate courts <i>N: Number of appealed decisions in administrative cases affirmed by the appellate courts</i> <i>D: Total number of appealed administrative cases</i>	310200100003000	85.10%	85.10%	85.10%	85.10%	85.10%	89.40%	89.57%			89.47%	4.37%	
							135	103			238		
							151	115			266		
<u>Output Indicators</u>													
9. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	8.51%	7.70%			14.64%	-25.36%	
							318	301			619		
							3,735	3,910			4,228		
10. Percentage of administrative cases adjudicated within a one-year period <i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	52.83%	52.49%			52.67%	36.67%	
							168	158			326		
							318	301			619		
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u>	310300000000000												
11. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	310300100001000	75.00%	75.00%	75.00%	75.00%	75.00%	97.47%	96.20%			96.79%	21.79%	
							3,618	4,103			7,721		
							3,712	4,265			7,977		
<u>Output Indicator</u>													
12. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	96.78%	94.42%			95.67%	18.67%	

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<p><i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i></p> <p><i>D: Total requests and grievance case workload</i></p>							1,231	1067			2298		
							1,272	1130			2402		
<p>CORRUPTION PREVENTION PROGRAM <u>Outcome Indicator</u></p> <p>13. Percentage of satisfied integrity promotion program beneficiaries</p> <p><i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i></p> <p><i>D: Total number of beneficiaries who rated the program</i></p>	3104000000000000												
	310400100001000	75.00%	75.00%	75.00%	75.00%	75.00%	98.80%	98.98%			98.88%	23.88%	
							3,624	2900			6524		
							3,668	2930			6598		
<p><u>Output Indicators</u></p> <p>14. Number of integrity assessments conducted or corruption diagnostics conducted</p> <p>Total number of agency processes or systems subjected to integrity assessment or corruption diagnostic studies</p>	310400100002000	10	10	10	10	40	14	1			15	-5	

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15. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	2,250	2,250	2,250	2,250	9,000	3996	3323			7319	2,819	

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