

QUARTERLY PHYSICAL REPORT OF OPERATION

As of December 31, 2019

Department: Office of the Ombudsman

Agency

Operating Unit

Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of December 31	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A.													
I. Operations	3000000000000000												
Organizational Outcome: Reduced Incidence and Impact of corruption and red tape	3100000000000000												
ANTI-CORRUPTION INVESTIGATION PROGRAM	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	17.88%	17.88%	17.88%	17.88%	17.88%	23.11%	7.46%	17.25%	21.97%	15.81%	-2.07%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							61	40	74	69	244		
<i>D: Number of completed investigations</i>							264	536	429	314	1543		
2. Percentage of criminal and civil cases filed in court not resulting in quashal of information or outright dismissal of case	310100100002000	86.00%	86.00%	86.00%	86.00%	86.00%	100.00%	100.00%	100.00%	100.00%	100.00%	14.00%	
<i>N: Total number of information filed in court not resulting in quashal or outright dismissal</i>							702	126	9	24	761		
<i>D: Total number of information filed in court</i>							702	126	9	24	761		
<u>Output Indicators</u>													
3. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.00%	20.00%	20.00%	20.00%	20.00%	5.03%	9.21%	7.00%	7.62%	28.85%	8.85%	
<i>N: Number of completed investigations</i>							264	536	429	314	1543		
<i>D: Total fact-finding case workload</i>							5,249	5,818	6,127	4,119	5,348		

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4. Percentage of criminal and forfeiture cases investigated and resolved <i>N: Number of criminal and forfeiture cases resolved</i> <i>D: Total criminal and forfeiture case workload</i>	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	16.27% 386 2,372	21.54% 505 2,345	29.60% 887 2,997	23.39% 469 2,005	59.40% 2,247 3,783	19.40%	
5. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	62.18% 240 386	62.38% 315 505	50.51% 448 887	44.35% 208 469	53.89% 1,211 2,247	36.89%	
ANTI-CORRUPTION ENFORCEMENT PROGRAM <u>Outcome Indicators</u>	310200000000000												
6. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	10.00%	10.00%	10.00%	10.00%	10.00%	57.02% 69 121	60.34% 35 58	19.08% 29 152	26.43% 37 140	36.09% 170 471	26.09%	
7. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	73.65% 204 277	51.79% 130 251	56.80% 234 412	68.76% 306 445	63.10% 874 1,385	38.10%	
8. Percentage of decisions in appealed administrative cases affirmed by the appellate courts	310200100003000	85.10%	85.10%	85.10%	85.10%	85.10%	89.40%	89.57%	93.02%	90.24%	90.54%	5.44%	

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<i>N: Number of appealed decisions in administrative cases affirmed by the appellate courts</i> <i>D: Total number of appealed administrative cases</i>							135 151	103 115	120 129	111 123	469 518		
<u>Output Indicators</u> 9. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	16.43% 429 2,611	21.47% 561 2,613	29.49% 911 3,089	25.38% 513 2,021	61.55% 2,414 3,922	21.55%	
10. Percentage of administrative cases adjudicated within a one-year period <i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	61.07% 262 429	62.03% 348 561	51.59% 470 911	46.98% 241 513	54.72% 1,321 2,414	38.72%	
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u> 11. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	3103000000000000 310300100001000	75.00%	75.00%	75.00%	75.00%	75.00%	97.47% 8,618 3,712	96.20% 4103 4265	95.47% 5737 6009	97.15% 4224 4348	96.44% 17682 18334	21.44%	

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<u>Output Indicator</u> 12. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i>	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	96.78%	94.25%	93.67%	66.75%	89.84%	12.84%	
							1,231 1,272	1,065 1,130	1,273 1,359	550 824	4,119 4,585		
CORRUPTION PREVENTION PROGRAM <u>Outcome Indicator</u> 13. Percentage of satisfied integrity promotion program beneficiaries <i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i> <i>D: Total number of beneficiaries who rated the program</i>	310400000000000 310400100001000	75.00%	75.00%	75.00%	75.00%	75.00%	98.80%	98.98%	98.91%	98.59%	98.84%	23.84%	
							3,624 3,668	2,900 2,930	2,901 2,933	2,030 2,059	11,455 11,590		
<u>Output Indicators</u> 14. Number of integrity assessments conducted or corruption diagnostics conducted Total number of agency processes or systems subjected to integrity assessment or corruption diagnostic studies	310400100002000	10	10	10	10	40	14	1	19	23	57	17	

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15. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	2,250	2,250	2,250	2,250	9,000	3996	3323	3695	2925	13939	4,939	

Prepared By:

FRANCIS GABRIEL C. MAYORALGO
Planning Officer III, PBD

CHRISTOPHER B. LIM
Chief Administrative Officer, PBD

In coordination with:

WEOMARK RYAN G. LAYSON
Assistant Ombudsman, FMIO

Approved by:

SAMUEL R. MARTIRES
Ombudsman