

QUARTERLY PHYSICAL REPORT OF OPERATION

As of December 31, 2018

Department: Office of the Ombudsman
 Agency
 Operating Unit
 Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of December 31	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A.													
I. Operations	3000000000000000												
<u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u>	3100000000000000												
<u>ANTI-CORRUPTION INVESTIGATION PROGRAM</u>	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	17.88%	17.88%	17.88%	17.88%	17.88%	8.85%	15.14%	15.32%	29.91%	13.76%	-4.12%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							124	196	144	67	531		
<i>D: Number of completed investigations</i>							1401	1295	940	224	3860		
2. Percentage of criminal and civil cases filed in court not resulting in quashal of information or outright dismissal of case	310100100002000	86.00%	86.00%	86.00%	86.00%	86.00%	100.00%	99.96%	100.00%	100.00%	99.97%	13.97%	
<i>N: Total number of information filed in court not resulting in quashal or outright dismissal</i>							284	2550	127	111	3072		
<i>D: Total number of information filed in court</i>							284	2551	127	111	3073		
<u>Output Indicators</u>													
3. Percentage of fact-finding investigations and lifestyle checks completed	310100100001000	20.00%	20.00%	20.00%	20.00%	20.00%	19.93%	21.34%	16.89%	3.82%	40.61%	20.61%	
<i>N: Number of completed investigations</i>							1,401	1295	940	224	3860		
<i>D: Total fact-finding case workload</i>							7,029	6067	5565	5868	9505		
4. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	40.00%	40.00%	40.00%	40.00%	40.00%	15.09%	18.88%	10.39%	14.55%	50.98%	10.98%	
<i>N: Number of criminal and forfeiture cases resolved</i>							559	707	680	777	2723		
<i>D: Total criminal and forfeiture case workload</i>							3,705	3744	6547	5341	5341		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
5. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i> <i>D: TNumber of criminal and forfeiture cases resolved</i>	310100100002000	17.00%	17.00%	17.00%	17.00%	17.00%	46.69%	51.20%	55.44%	38.35%	47.67%	30.67%	
							261	362	377	298	1298		
							559	707	680	777	2723		
ANTI-CORRUPTION ENFORCEMENT PROGRAM <u>Outcome Indicators</u>	310200000000000												
6. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	10.00%	10.00%	10.00%	10.00%	10.00%	85.19%	32.50%	15.00%	8.77%	30.24%	20.24%	
							46	13	6	10	75		
							54	40	40	114	248		
7. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	25.00%	25.00%	25.00%	25.00%	25.00%	74.47%	74.83%	67.57%	56.43%	69.06%	44.06%	
							210	226	100	136	672		
							282	302	148	241	973		
8. Percentage of decisions in appealed administrative cases affirmed by the appellate courts <i>N: Number of appealed decisions in administrative cases affirmed by the appellate courts</i> <i>D: Total number of appealed administrative cases</i>	310200100003000	85.10%	85.10%	85.10%	85.10%	85.10%	81.67%	86.63%	87.00%	81.93%	84.48%	-0.62%	
							147	149	194	136	626		
							180	172	223	166	741		
<u>Output Indicators</u>													
9. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	40.00%	40.00%	40.00%	40.00%	40.00%	15.33%	19.63%	10.42%	14.77%	51.70%	11.70%	
							589	766	710	826	2,891		
							3,843	3903	6813	5592	5,592		

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10. Percentage of administrative cases adjudicated within a one-year period <i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>	310200100001000	16.00%	16.00%	16.00%	16.00%	16.00%	45.50%	54.31%	55.35%	35.96%	47.53%	31.53%	
							268	416	393	297	1,374		
							589	766	710	826	2,891		
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u>	310300000000000												
11. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	310300100001000	75.00%	75.00%	75.00%	75.00%	75.00%	96.70%	97.51%	97.10%	97.66%	97.20%	22.20%	
							4,799	4309	3723	3046	15877		
							4,963	4419	3834	3119	16335		
<u>Output Indicator</u>													
12. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i>	310300100001000	77.00%	77.00%	77.00%	77.00%	77.00%	88.90%	88.75%	84.90%	102.60%	90.18%	13.18%	
							825	797	984	711	3317		
							928	898	1159	693	3678		
CORRUPTION PREVENTION PROGRAM <u>Outcome Indicator</u>	310400000000000												
13. Percentage of satisfied integrity promotion program beneficiaries <i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i> <i>D: Total number of beneficiaries who rated the program</i>	310400100001000	75.00%	75.00%	75.00%	75.00%	75.00%	98.94%	99.12%	98.76%	98.68%	98.88%	23.88%	
							2,147	3481	4216	2092	11936		
							2,170	3512	4269	2120	12071		

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<u>Output Indicators</u> 14. Number of integrity assessments conducted or corruption diagnostics conducted Total number of agency processes or systems subjected to integrity assessment or corruption diagnostic studies	310400100002000	10	10	10	10	40	6	24	33	21	84	44	
15. Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	2,250	2,250	2,250	2,250	9,000	2485	4678	6728	3636	17527	8527	

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