

XXXV. OFFICE OF THE OMBUDSMAN**STRATEGIC OBJECTIVES****SECTOR OUTCOME**

1. People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services
2. Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME

Reduced incidence and impact of corruption and red tape

PERFORMANCE INFORMATION

<u>ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2023 TARGETS</u>
Reduced incidence and impact of corruption and red tape		
ANTI-CORRUPTION INVESTIGATION PROGRAM		
Outcome Indicator		
1. Percentage of completed fact-finding investigations and lifestyle checks resulting in the filing of criminal and/or administrative cases	8.01%	8.03%
Output Indicators		
1. Percentage of fact-finding investigations and lifestyle checks completed	20.51%	20.53%
2. Percentage of criminal and forfeiture cases investigated and resolved	40.01%	40.03%
3. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period	17.01%	17.03%
ANTI-CORRUPTION ENFORCEMENT PROGRAM		
Outcome Indicators		
1. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence	12.01%	12.03%
2. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused	25.01%	25.03%
Output Indicators		
1. Percentage of administrative cases adjudicated	40.01%	40.03%
2. Percentage of administrative cases adjudicated within a one-year period	16.01%	16.03%
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM		
Outcome Indicator		
1. Percentage of frontline service feedback with a rating of at least very satisfactory	80.01%	80.03%

Output Indicator		
1. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time	77.01%	77.03%

CORRUPTION PREVENTION PROGRAM

Outcome Indicator		
1. Percentage of satisfied integrity promotion program beneficiaries	80.01%	80.03%
Output Indicator		
1. Number of integrity and anti-corruption advocates capacitated and mobilized	10,010	5,050