



# OFFICE OF THE OMBUDSMAN

FY 2019 PBB Status

The Ombudsman and his/her Deputies, as protectors of the people, shall act promptly on complaints filed in any form or manner against officers or employees of the Government, or of any subdivision, agency or instrumentality thereof, including government-owned or controlled corporations, and enforce their administrative, civil and criminal liability in every case where the evidence warrants in order to promote efficient service by the Government to the people.

STREAMLINING AND PROCESS IMPROVEMENT		Compliant	GOOD GOVERNANCE CONDITIONS					
SUPPORT TO OPERATIONS			Transparency Seal		Compliant			
ISO 9001:2015 Certification of QMS	Compliant	PhilGEPS Posting		Compliant				
GENERAL ADMINISTRATION AND SUPPORT SERVICES								
PFM reporting requirements to COA and DBM		Other Cross-Cutting Requirements						
COA Financial Reports	Compliant	SALN Review and Compliance Procedure			Compliant			
Sustained Compliance to prior years' AAR	Compliant	Compliance with FOI Program			N/A			
		Agency's System of Rating and Ranking			Compliant			
PROCUREMENT REQUIREMENTS		BUDGET UTILIZATION RATE						
		2015	2016	2017	2018	2019		
FY 2019 APP-NON CSE	Compliant	Obligations BUR		83%	67%	86%	93%	93%
Indicative FY 2020 APP NON-CSE	Compliant							
FY 2020 APP-CSE	Compliant	Disbursement BUR		84%	68%	100%	85%	92%
FY 2018 APCPI Results	Compliant							
Undertaking of Early Procurement	Non-Compliant							