

BUREAU OF RESIDENT OMBUDSMAN

Atty. RAFAEL G. HIPOLITO

Acting Director

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Resident Ombudsman/Agency	Staff	Contact Numbers		Office Address
		Direct Line	Trunkline/Local	
Atty. Paterno B. Alarcon, Jr.				
DBM-Procurement Service (DBM-PS)	Mr. Dexter A. Cruz	561-61-16/563-93-97	-	Cristobal Street, 1007 Paco, Metro Manila
Department of Public Works and Highways (DPWH)	Mr. Oliver Y. De Guzman	304-34-66/67	304-33-86	2/F, DPWH Bldg., Bonifacio Drive, Port Area, Manila
Bureau of Customs (BOC)	Ms. Karen S. Batu	527-15-70	-	BOC Bldg., Bonifacio Drive, Port Area, Manila
Philippine Ports Authority (PPA)	Mr. Efren C. Del Valle/ Mr. Ronald D. Rios	527-64-33	527-83-56 loc. 222	PPA Bldg., Bonifacio Drive, Port Area, Manila
Atty. Katherine Jambaro-Altubar				
Securities and Exchange Commission (SEC)	Mr. Frank Edward G. Marty/Ms. Marlyn L. Tang Mr. Paul Anthony G. Crisostomo	584-97-72	(SEC-HR FAX # 584-5293)	3/F SEC Bldg., EDSA, Mandaluyong City, Metro Mla.
Philippine Economic Zone Authority (PEZA)	Mr. Frank Edward G. Marty/Ms. Marlyn L. Tang/ Ms. Ma. Caridad T. Mizuela	551-05-27	551-05-62 loc. 213	5/F., PEZA Bldg., cor. San Luis St., Roxas Blvd. Pasay City
Board of Investment (BOI)	Mr. Frank Edward G. Marty/Ms. Marlyn L. Tang/ Ms. Myrna A. Libunao	896-92-68	895-36-56/66 loc. 290	5/F 385 Investment Bldg., Sen. Gil Puyat Ave., Makati City
Atty. Helen M. Acuña-Sykioco				
Department of Agrarian Reform (DAR)	Mr. Richard N. Beguiras/Ms. Arlyn D. Macalood	453-78-37 (Fax # 454-6446)	928-70-31/37 loc. 513	Ground Floor, DAR Bldg., Elliptical Road, Diliman, Quezon City
Department of Agriculture (DA)	Mr. Richard N. Beguiras	929-01-43	928-87-41 loc. 2239/2238	Elliptical Road, Diliman, Quezon City
National Irrigation Administration (NIA)	Ms. Sandy Anne M. Daulo	926-88-41	929-60-71 loc. 187	NIA Road, cor. EDSA, Diliman, Quezon City
Atty. Ronaldo R. Doctor				
Dept. of Interior and Local Government (DILG)	Mr. Vladimir C. Clemente	925-11-44 / 925-0359	-	8/F, Francisco Gold Condo II, EDSA, cor. Mapagmahal Street, Q.C.
Bureau of Fire (BFP)	Mr. Vladimir C. Clemente/Mr. Rommel C. Ignacio	-	-	Union Square I Condo, 15th Ave., Cubao Quezon City
Bureau of Immigration (BI)	Ms. Miriam A. Candelaria/Mr. Christopher A. Dao	527-63-39	-	7/F Palacio del Gobernador, Intramuros, Manila
Land Registration Authority (LRA)	Ms. Miriam A. Candelaria/Ms. Rhysa L. Carolino	927-37-69	924-4733	5th Floor, LRA Building, East Avenue, Diliman, Quezon City
Philippine National Police (PNP)	Mr. Vladimir C. Clemente	723-04-01	3680	Camp Crame, Cubao, Quezon City
Atty. Joebil B. Delmoro				
Philippine Charity Sweepstakes Office (PCSO)	Mr. Datu Anshari B. Dirongawan/ Ms. Bella Aurora C. Asuncion	846-8874	846-8738	Secretariat Bldg., PICC, CCP Complex, 1307 Roxas Blvd., Pasay City
Department of Health (DOH)	Ms. Bella Aurora C. Asuncion/ Mr. Datu Anshari B. Dirongawan/Ms. Revelita E. Tan	749-84-14	743-83-01 loc. 1316	San Lazaro Compound, Sta. Cruz, Manila
Department of Social Welfare & Development (DSWD)	Ms. Bella Aurora C. Asuncion Mr. Datu Anshari B. Dirongawan Ms. Roselle T. Bachiller	931-8101 loc. 112	952-9773	Batasan Pambansa Complex, Constitution Hills, Q.C.

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		Direct Line	Trunkline/Local	
Department of Energy (DOE)	Mr. Aries Voltaire M. Tominez/Ms. Alicia S. Santos	840-55-32	-	4/F, PNOG Bldg., Meritt Road, Fort Bonifacio, Taguig Mla.
National Electrification Administration (NEA)	Mr. Aris Voltaire M. Tominez	929-20-36	929-19-09 loc. 180	NIA Road, Diliman, Quezon City
National Power Corporation (NPC)	Mr. Aris Voltaire M. Tominez	921-32-68	921-35-41 loc. 5787	BIR Road, cor. Quezon Ave, Diliman, Quezon City
Bureau of Corrections (BuCOR)		-	-	2nd New Bilibid Prison Bldg., Muntinlupa
Office of the Presidential Adviser on the Peace Process (OPAPP)	Mr. Francis A. Palacio/ Mr. Paul Anthony G. Crisostomo	(Fax # 632-00-87) c/o OPAPP	636-07-01-06 loc. 812	Agustin I, Building, EDSA, Mandaluyong City, Metro Manila
Atty. Hilario A. Favila, Jr.				
Dept. of Environment & Natural Resources (DENR)	Mr. Wilfredo P. Romero/Mr. Rommel C. Ignacio	928-59-80	929-66-26 loc. 2090	Annex Bldg., DENR Compd., Visayas Ave., Diliman, Q.C.
Commission on Elections (COMELEC)	Ms. Miriam A. Candelaria	400-03-23	-	Magallanes Drive, Intramuros, Manila
Atty. Ruby R. Gonzales				
Bureau of Internal Revenue (BIR)	Ms. Marissa M. Macamus/Ms. Karen S. Batu	928-37-40	929-76-76 loc. 7523/7524	Rm. 103, National Office Bldg., BIR Road, Diliman, Q. C.
Light Rail Transit Authority (LRTA)	Mr. Efren C. Del Valle	647-3479 to 91 loc. 29841	855-7796	LRTA Line Depot, Pasay City
Dept. of Transportation and Communications (DOTC)	Ms. Dhona S. Reyes	726-67-04	-	Unit 112, 11/F, The Columbia Towers, Brgy., Wackwack, Ortigas Ave., Mandaluyong
Land Transportation Office (LTO)	Mr. Eugenio F. Santiago III	924-67-63	-	2/F, LTO Main Bldg., East Ave., Quezon City
Land Transportation Franchising and Regulatory Board (LTFRB)	Ms. Dhona S. Reyes	925-82-43		G/F, LTFRB Main Bldg., East Ave., Diliman, Q.C.
Ninoy Aquino International Airport (NAIA)	Mr. Eugenio F. Santiago III/Mr. Reynaldo A. Molina		877-11-09 loc. 4320	4/F International Passenger, Terminal, NAIA
Insurance Commission (IC)	Mr. Efren C. Del Valle	523-84-62 to 70	137	U.N. Avenue, Ermita Manila
Atty. Rafael G. Hipolito				
Department of National Defense (DND)	Ms. Hazel B. Temponko/ Ms. Jackeline B. Borja-Favenir	911-60-01 loc. 8122/982-56-00 loc. 5690	-	2/F, DND Bldg., Camp Gen. E. Aguinaldo, Q.C.
Philippine Veterans Affairs Office (PVAO)		913-83-06	-	Camp Aguinaldo, EDSA, Quezon City
Philippine Navy (PN)	Ms. Hazel B. Tempongko/Ms. Mary Ann L. Hular	843-4416 / 845-8555	LOC. 6140	NARAA Bldg., Fort Bonifacio, Taguig City
Atty. Vicky Fernandez - Understudy				
Duty Free Philippines (DFP)	Ms. Karen S. Batu	552-4315	-	NAIA Road, Parañaque City
Atty. Julito M. Ramo				
Department of Education (DepEd)	Mr. Francis A. Palacio	633-72-58	632-13-61 loc. 2097	G/F Mabini Bldg., DepEd Complex, Meralco Ave., Pasig City
National Housing Authority (NHA)	Ms. Vilma R. Dimla	922-96-68	928-45-61/66 loc. 564	Elliptical Road, Diliman, Quezon City
<i>NHMFC/ HUDCC/HGC</i>	Mr. Lorenzo D. Ballete III/Ms. Juliana Rosa G. Aguirre	892-54-33	893-15-01 loc.345	5/F, Executive Lounge I, Filomen Bldg., Legaspi Vill. Makati
PAG-IBIG Fund (HDMF)	Mr. Lorenzo D. Ballete III	654-65-01	811-44-01 - 27 local 387	Room 608 Atrium, Makati City
Housing and Land Use Regulatory Board (HLURB)	Mr. Alejandro R. Realeza	927-90-33	-	Kalayaan Ave., cor. Mayaman Street, Quezon City